

Benefit Contact Information

Refer to this list when you need to contact one of your benefit providers. For general information please contact a Benefits Department Representative or log on to www.myaisdbenefits.net.

Program	Vendor	Phone Number	Website/Email
ARLINGTON ISD BENEFITS OFFICE STAFF			
Linda Scott	FBS Client Services Representative	(682) 867-7364	hrbenefits@aisd.net
Patrice Whiteside	HR Specialist-Leaves and Retirement	(682) 867-7362	hrbenefits@aisd.net
Patrice Simmons	HR Specialist-Benefits and Wellness	(682) 867-7480	hrbenefits@aisd.net
Office Fax (682) 867-4651			
Website www.myaisdbenefits.net			
INSURANCE PLANS PHONE NUMBERS 2015-2016			
TRS ActiveCare Medical	Aetna	(800) 222-9205	www.trsactivecare.aetna.com
TRS ActiveCare Pharmacy	Caremark	(800) 222-9205	www2.caremark.com/trsactivecare/
Scott & White HMO Medical and Pharmacy	Scott & White	(844) 216-4150	www.trs.swhp.org
Wellness Program	Vivarae	(888) 848-3723	www.AISDWellnessProgram.com
TRS Teladoc	Aetna	(855) 835-2362	www.teladoc.com/aetna
MDLive Tele-health	MDLive	(888) 365-1663	www.consultmdlive.com
Medlink Medical Gap Plan	American Public Life	(800) 256-8606	www.ampublic.com
Healthcare Savings Account (HSA)	Hsabank	(800) 357-6246	www.hsabank.com
Dental	CIGNA	(800) 244-6224	www.cigna.com
Vision	VSP	(800) 877-7195	www.vsp.com
Disability	Aetna	(888) 266-2917	www.wkabsystem.com
Cancer	American Public Life	(800) 256-8606	www.ampublic.com
Life and AD&D	Symetra	(800) 523-5065	www.aetna.com/group/qiweb/life
Individual Life	Texas Life	(800) 283-9233	www.texaslife.com
Long Term Care	Unum	(800) 277-4165	www.unum.com
Pet Insurance	Metlife	(800) 438-6388	www.petinsurance.com/myaisdbenefits
MetLaw Hyatt Legal Plan	MetLaw	(800) 821-6400	www.legalplans.com
Identity Theft Protection	ID Watchdog	(800) 970-5182	www.idwatchdog.com
Medical & Dependent Care Reimbursement Accounts	National Benefit Services	(800) 274-0503	www.nbsbenefits.com
Employee Assistance	Aetna	(855) 283-1915	www.mylifevalues.com
Retirement	Teacher Retirement Systems	(800) 223-8778	www.trs.state.tx.us
403(b)	National Benefits Services	(800) 274-0503	www.nbsbenefits.com
457(b)	Russ Ross Financial	(817) 795-7877	www.russ-ross.com
Benefits Third Party Administrator	Financial Benefit Services	(800) 583-6908	www.fbsbenefits.com