

WHAT'S NEW IN 2024

THIS YEAR, OPEN ENROLLMENT IS MANDATORY!

- ▶ **SWHP NO LONGER OFFERED** for 2024-2025
- ▶ TRS-ActiveCare Medical Rate Increase
- ▶ NEW Dental Carrier, Cigna
- ▶ MDLive Changes (IMPORTANT)

ENROLLMENT DATES

7/15/2024 - 8/02/2024

BENEFIT WEBSITE

WWW.MYBENEFITSHUB.COM/TEMPLEISD



HIGGINBOTHAM PUBLIC SECTOR CALL CENTER *Calls are recorded

Do you need Assistance with enrollment in the HUB?

Call (866) 914-5202 SE HABLA ESPAÑOL

Monday - Friday, 8AM - 6PM / CST

NOW IS THE TIME to make your benefit elections for a 09/01/2024 effective date. You may enroll for additional benefits, change plan options, or change dependents.

BENEFIT UPDATES

Coming in the 2024-2025 plan year:

MEDICAL: Your new medical rates will be sent out separately.

NOTE: IMPORTANT INFORMATION ABOUT THE CENTRAL AND NORTH TEXAS BAYLOR SCOTT & WHITE HEALTH PLAN.

Effective 9/1/2024, this plan is **NO LONGER AVAILABLE.** Current enrollees in this plan will be enrolled in TRS-ActiveCare's Primary+ plan for the 24-25 school year. Changes must be made during open enrollment OR you risk losing your current PCP election as BCBS will auto-assign you one!

TRS-ACTIVECARE CUSTOMER SERVICE

Do you have questions on TRS-ActiveCare, referrals or need to update your PCP? Call (866) 355-5999

DENTAL: This year, the dental insurance is moving to Cigna where we have kept the same level of coverage but reduced the cost to you. And, Virtual Care is included.

TELEHEALTH: Your Employer-Paid Telehealth with MDLive will not continue after 8/31/2024. You will however be able to utilize telehealth services as part of your BCBS plan. Please visit [TRS ActiveCare – Teladoc](#) for more information!

BENEFIT UPDATES (CON'T)

VOLUNTARY LIFE: Evidence of insurability will be required for late entrants. Current enrollees may increase election up to the guaranteed issue without EOI.

FLEXIBLE SPENDING ACCOUNT: Funds allocated to a healthcare FSA must be used during the plan year or are forfeited (Use it or lose it). However Temple ISD has an **evergreen clause** allowing the amount you elected during enrollment last year to roll forward into the new plan year, even if you do not log in during open enrollment.

- ▶ You can use your FSA funds at www.FSASTORE.com
- ▶ FSA funds not used by 8/31/24 will be subject to 75 day grace period administered by Higginbotham.

HEALTH SAVINGS ACCOUNT: If you're currently contributing to a Health Savings Account (H.S.A) and wish to make changes for the 2024-2025 plan year, you must log into **THEbenefitsHUB**. The contribution limits for 2024-2025 are \$4,150 individual and \$8,300 family. If you're over 55+ you have an additional \$1,000 catch-up.

WILDCAT WELLNESS

For information about the wellness program, head over to [Benefits Portal \(mybenefitshub.com/templeisd\)](#)

PRESCRIPTIONS: [Express Scripts](#) is the prescription provider for BCBS. You can contact them online or at 844-367-6108. Additionally, we do offer a prescription discount plan through Clever Rx. You can find those details [HERE](#)

IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

REMEMBER

1. Have your dependent's SSNs ready, if enrolling
2. To change PCP, call BCBS at (866) 355-5999
3. Update your beneficiaries

ENROLLMENT OPTIONS

REMEMBER: ENROLLMENT IN THE 2024-2025 PLAN YEAR IS MANDATORY.

Self-enroll on **THEbenefitsHUB** or mobile app. Follow instructions on the Login page. *Please go step-by-step until you reach the Congratulations page.*

ON-SITE ENROLLMENT ASSISTANCE

JULY 29TH: 9:00 AM—4:00 PM
JULY 30TH: 9:00 AM—4:00 PM
JULY 31ST: 9:00 AM—4:00 PM

LOCATION : ADMIN BUILDING

VIRTUAL PRESENTATIONS

JULY 15TH: 10 AM—LINK: [Join Zoom Meeting](#)
JULY 15TH: 5 PM—LINK: [Join Zoom Meeting](#)
JULY 24TH: 10 AM—LINK: [Join Zoom Meeting](#)
JULY 24TH: 5 PM—LINK: [Join Zoom Meeting](#)

Benefit Presentations, Plan Summaries, Provider Searches, Claims Forms, Carrier Smart Phone Apps and more are located on your benefit website. The benefit website is also where you will go to complete your online Open Enrollment. The website address is listed on the front page and under the LOGIN INSTRUCTIONS section of this flyer.

BRING YOUR SMART PHONE OR DEVICE TO GET LOGGED IN

LOGIN INSTRUCTIONS

For security purpose the login page will look a little different. if you have trouble logging in, please contact the call center.

1. Visit: <https://www.mybenefitshub.com/templeisd>
2. Select Login
3. Enter your information
 - ⇒ Last Name
 - ⇒ Date of Birth
 - ⇒ Last Four (4) of Social Security Number

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