

# WHAT'S NEW IN 2024

- ▶ TRS-ActiveCare Medical Rate Increase
- ▶ NEW! Disability Carrier CHUBB
- ▶ NEW! Clever RX Discount Plan

## ENROLLMENT DATES

07/22/2024—08/16/2024

## BENEFIT WEBSITE

LOGIN AT: [WWW.MYBENEFITSHUB.COM/BIRDVILLEISD](http://WWW.MYBENEFITSHUB.COM/BIRDVILLEISD)



HIGGINBOTHAM PUBLIC SECTOR CALL CENTER

(866) 914-5202

\*SE HABLA ESPANOL



DOWNLOAD APP

TEXT "BENEFITS"

TO 214-831-4211

**NOW IS THE TIME** to make your supplemental benefit elections for a 09/01/2024 effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents. For supplemental benefits that require Evidence of Insurability, a later effective date may apply.

If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 31 days of event.

### FBS BENEFIT CARE LINE

In addition to the FBS Call Center, you may contact the Benefit Care Line to receive assistance with claims filing and general coverage questions.

(833) 453-1680

8:00 am - 5:00 pm, Monday - Thursday

8:00 am - 3:00 pm, Friday

### BENEFITS AT A GLANCE

*Benefit options to fit your needs FOR 2024-2025 plan year.*

**TRS MEDICAL:** Rates for TRS ActiveCare plans have increased for the 24-25 plan year. Blue Cross and Blue Shield of Texas (BCBSTX) will continue to offer the following plans. Refer to [TRS Plan Highlights](#) for full details. The Central and North Texas Scott and White HMO is no longer available 9/1/24. Rates, including the district contribution can be found on your benefit website.

**FLEXIBLE SPENDING ACCOUNT:** If you're currently contributing to a Flexible Spending Account (F.S.A) and wish to continue the option in the 2024-2025 plan year, you must elect the plan in **THEbenefitsHUB**. The contribution limit for 2024-2025 is \$3,200.

**HEALTH SAVINGS ACCOUNT:** If you're currently contributing to a Health Savings Account (H.S.A) and wish to make changes for the 2024-2025 plan year, you must log into **THEbenefitsHUB**. The contribution limits for 2024-2025 are \$4,150 individual and \$8,300 family. If you're over 55+ you have an additional \$1,000 catch-up.

**DISABILITY - CHUBB GROUP DISABILITY:** Educator Income Protection Plan offers options of 3 waiting periods (14/14 days w/1st day hospital, 30/30 days w/1st day hospital, 90/90 days). All plans provide long-term care disability benefits. Monthly benefit options of 40%, or 60%.

**CLEVER RX:** Clever RX is a prescription savings card that can save you up to 80% on prescription drugs for you and your family. Simply present your Clever RX card at the pharmacy to unlock exclusive savings.

*Please refer to the benefit website for full details and rates for the 2024-2025 plan year.*

## IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

### FOR NEW EMPLOYEES

1. You are required to log in THE**benefits**HUB and enroll or decline medical coverage for yourself and/or eligible dependents within 31 days of employment.
2. You will need your dependent's SSN to complete enrollment.
3. Have your PCP number ready. To find PCP Number, [click here](#).
4. Know who your beneficiaries are and their information to finalize enrollment.
5. If your contract date is 7/1 or 8/1, all benefits will be effective the 1st of the month following your contract date. Otherwise, regular eligibility applies.
6. Please visit the New Hires and Eligibility website here: <https://www.birdvilleschools.net/Page/65820>
7. July hires will be required to complete new hire and annual enrollment as separate elections. If you would like benefits to begin 9/1, you may decline benefits as a new hire (1st part of the elections process), and elect benefits just for annual enrollment (2nd part of election process).

### LOGIN INSTRUCTIONS– THEBENEFITSHUB LOGIN HAS CHANGED

#### Bring your smart phone to help you login!

1. Go to Benefit Website: [www.mybenefitshub.com/birdvilleisd](http://www.mybenefitshub.com/birdvilleisd)
2. Select Login
3. Enter your information
  - ⇒ Last Name
  - ⇒ Date of Birth
  - ⇒ Last Four (4) of Social Security Number

**NOTE:** THE**benefits**HUB uses this information to check behind the scenes to confirm your employment status. Once confirmed, the Additional Security Verification page will list the contact options from your profile.

Select either **Text**, **Email**, **Call**, or **Ask Admin** options to receive a code to complete the final verification step. Enter the code that you receive and click **Verify**. You can now complete your benefits enrollment!

### FOR EXISTING EMPLOYEES

1. You will need your dependent's SSN to complete enrollment.
2. To change your PCP, call TRS Customer Service.
3. Update your beneficiaries if needed.

### HIGGINBOTHAM PUBLIC SECTOR CALL CENTER

#### Need Assistance with enrollment in THE**benefits**HUB?

Call (866) 914-5202

Monday—Friday, 8AM—6PM / CST

\*Calls are recorded

### TRS-ACTIVECARE CUSTOMER SERVICE

Do you have questions on TRS-ActiveCare, or need to update your PCP?

Call (866) 355-5999

### FREQUENTLY ASKED QUESTIONS

#### Where do I find details on available benefits?

Please visit [www.mybenefitshub.com/birdvilleisd](http://www.mybenefitshub.com/birdvilleisd)

to review all available options offered by Birdville ISD.

#### What if I have a family status change?

You will have 30 days from the event date to notify the Benefits office at Birdville ISD. A change form and proof of the event are required.

#### When will I get my ID Card?

**New employees** to ActiveCare plans should receive a new ID card by mid-September. If you do not have your ID card by Sept 1st you can access your ID card using [Blue Access for Members \(BAM\)](#).

If you currently have ActiveCare coverage, member ID numbers do not change for ActiveCare participants. Therefore you can use your existing ID card for appointments until your new one is received.

TRSActive Care does not allow dual enrollment. Please do not elect medical coverage through BISD at the same time as you have active coverage through your previous District.