

Important Contact Information

Benefit	Carrier	Telephone Number/Website
TRS ActiveCare Medical Plans	BlueCross BlueShield	1-866-355-5999 bcbstx.com/trsactivecare
Prescription/Pharmacy Plan	Caremark	1-866-355-5999 info.caremark.com/trsactivecare
Dental Plan DPPO (Policy #913319)	Unum	1-888-400-9304 unumdentalcare.com
Vision Plan (Policy #913319)	Unum	1-888-400-9304 unumvisioncare.com
Flexible Spending Account (FSA)	National Benefit Services	1-801-532-4000 or 1-800-274-0503
Basic Life, AD&D and Supplemental Insurance (Policy #067065)	Guardian	1-888-600-1600 Guardianlife.com
Whole Life Insurance (Policy #898106)	ManhattanLife	1-800-992-9642 Contact Highlander Financial
Disability Insurance (VDT0963660)	New York Life (NYL)	1-800-225-5695 MYNYLGBS.com
Employee Assistance Program (EAP)	Guardian	1-888-600-1600 guardianlife.com/eap
Accident Insurance (Policy #AI110380)	Cigna	1-800-754-3207 supphealthclaims.com
Cancer Insurance (Policy #09536)	Allstate	1-800-348-4489
Hospital Indemnity Insurance (Policy #802585)	Aetna	1-800-607-3366 Visit myaetnasupplemental.com or download the My Aetna Supplemental mobile app
Critical Illness Insurance (Policy #802585)	Aetna	1-800-607-3366 Visit myaetnasupplemental.com or download the My Aetna Supplemental mobile app
Group Legal Services w/Legal Shield	Legal Shield	1-888-807-0407 benefits.legalshield.com/paisd
Port Arthur ISD 403(b) (7) Plans	TCG Administrators	1-800-943-9179 tcgservices.com
Port Arthur 457 Plan	TCG Administrators	1-800-943-9179 tcgservices.com
Port Arthur ISD Benefit Office		
Rosario Lopez		409-989-6252 rosario.lopez@paisd.org
Servicing Agent		
Voluntary Enrollment and Benefit Questions	Highlander Financial Services, LLC	1-800-992-9642