



You're now a Curative member. Congrats!

We've made it official. So, what happens next?



1. Register your account

To get started, you'll receive a Curative welcome email where you can register for the member portal. Keep an eye out for this email to arrive in your inbox 1-2 days before your effective date.

Once your effective date begins, your digital member ID card will be ready for immediate use through the member portal. You can expect your physical member ID card to arrive within two weeks of your effective date.

Through the Member Portal, you can:

- ✓ Download, print, and request a replacement ID card
- ✓ View your pharmacy and care benefits
- ✓ Update personal information
- ✓ Register and connect to virtual urgent care

2. Sign-up for Virtual Urgent Care

In addition to registering for the member portal, you'll receive a sign-up email for virtual urgent care through **NormanMD**. Curative members based in Texas will have access to a doctor within minutes – no appointment needed.



Access family doctors and pediatricians



Messaging, audio, or video chat



Prescriptions available to your door



\$0 copay

3. Schedule your Baseline Visit

As a Curative member, you'll get the most out of your health plan by completing a Baseline Visit (either virtually or at Curative Commons located in the heart of Austin, TX.) Think of a Baseline Visit as an individualized appointment that focuses on your complete well-being. By completing your visit within 120 days of your plan effective date, you'll also keep your \$0 copays and \$0 deductible for in-network care and preferred prescriptions. For more info on the Baseline Visit, go to curative.com/baseline.

Questions? We're here for you. Contact Member Services
at 855-4-CURATIVE (855-428-7284)