

# How to Register Your ID Watchdog Account

QUICK GUIDE

## FOLLOW THESE STEPS TO REGISTER AND ACCESS YOUR ID WATCHDOG ONLINE ACCOUNT.

All ID Watchdog primary account holders will receive a welcome email and/or letter that explains how to create your online account. Dependents added after the primary account holder has activated his or her account will receive their own welcome email. If an email address has not been provided, we will mail your account information via the U.S. Postal Service.

**STEP 1:** Click the access link found in your welcome email or type it in from your welcome letter, and enter the provided access code.

**STEP 2:** Enter the required information (e.g., zip code, Social Security number, and date of birth). You will then be prompted to select an account password and establish security questions.

**STEP 3:** To ensure that the subscriber is the right person, we administer an industry-standard verification procedure called "Knowledge-Based Authentication." These validation questions must be answered on the first pass and in a timely manner, or you will need to contact us in order to activate your account. These questions are derived from a composite of information pulled from commercially available data sources, such as credit reporting agencies and public records.

**DONE:** Once verified, your account is activated, and you will be granted access to your online account.

Monitoring features are **automatically activated** in voluntary plans for both the subscriber and dependents on the benefit effective date **without** any additional steps by the subscriber. This includes credit monitoring, non-credit monitoring, and identity monitoring (National Change of Address, public records, internet black market and hacker surveillance, and high-risk transaction and application monitoring services).

Customer service features that are available on Day 1 include a 24/7 customer care center, fully managed resolution services, breach notifications, and identity theft expense reimbursement funds.

Additional features are available on Day 1, but they require further action from the subscriber for activation. These include social network alerts, national provider identifier alerts, credit reports and scores, credit score tracker, solicitation reduction, Lost Wallet Vault, password manager, phone alerts, sex offender notifications, and identity profile reports.



*You may also activate your account over the phone with one of our Customer Care Advocates, available 24/7, at 866.513.1518.*

A request for information will be sent to you on your benefits start date if we are missing critical account information.

**THANK YOU FOR SELECTING ID WATCHDOG AS YOUR IDENTITY THEFT PROTECTION PROVIDER.**

VISIT [WWW.IDWATCHDOG.COM](http://WWW.IDWATCHDOG.COM) TO LEARN MORE.

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