

Get the most out of your membership



Your Quick-Start Guide

Your LegalShield and IDShield memberships are powerful things. Make sure you're getting the most out of them to maximize their value.

1. Digital Membership Kit

Once you have signed up for a LegalShield legal plan, you will receive a digital member kit by email approximately 72 hours after your application is processed.



- You will receive an email confirmation with your membership number and a membership card you can print out.
- Now you can call your law firm for consultation on an unlimited amount of personal legal matters.
- If you do not have an e-mail, enrolled in the individual plan, OR completed the Spanish application, you will receive your member kit in the mail within seven business days.

2. Go To www.mylegalshield.com

Use your membership number to set up your account. You'll need to do this before downloading the free apps.

- This becomes your portal to access even more benefits.
- Access information about your law firm, FAQs, videos, free forms, and more!

3. Activate Your Identity Theft Plan

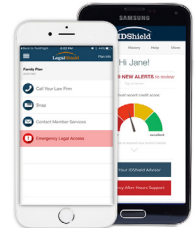
Enter your identity information that you want us to guard. Member can activate their IDShield account within 24 hours.



- Also available through www.mylegalshield.com if you signed up for both the LegalShield and IDShield plans.
- If you only signed up for the IDShield plan, go to www.myidshield.com.
- Your membership number has an "M" at the end of it—no space—and any spouse/partner has an "S" at the end of the same number.

4. Download the Apps

After you have created your accounts, get your free apps for Android or iPhone! You can connect with your provider firm or an identity theft specialist at the touch of a button.



- After setting up your member accounts at www.mylegalshield.com or www.myidshield.com, search for the LegalShield and IDShield apps at your Google Play or App store.

5. Complete Your Will Questionnaire

While it may feel daunting, creating a Will doesn't have to be a difficult task. Preparing it is included at no additional cost as part of your LegalShield membership!

- Download the Will Questionnaire and view the Will Webinar video at www.mylegalshield.com home page.
- Consult with your provider law firm in regards to any questions in completing your Will Questionnaire.
- Fill out the questionnaire.
- Send it to your Provider Firm.

6. Save with Exclusive MemberPerks

Hundreds of vendors offer thousands in discounts available only to you as a LegalShield or IDShield member. In many cases, you can save the cost of your membership—and beyond!



- Go to www.mylegalshield.com, click on the Resources tab and then on MemberPerks.
- Follow the instructions to set up your MemberPerks.

For more information, contact your Independent Associate

Highlander Financial Services
Toll-free 800-992-9642
Local 281-681-9595

Your Provider Law Firm is:

Ross & Matthews, P.C.

Contact them by calling:

800-458-6982

Need help? If you have questions about your membership, contact Member Services by email at MemberServices@legalshield.com, by using the LegalShield smart phone app, or by phone at 1-800-654-7757.