



## LegalConnect®

### THE COMPSYCH DIFFERENCE

- › Unlimited information on any legal issue
- › Access to ComPsych's staff of licensed attorneys exclusively dedicated to telephone consultations
- › Referrals to local attorneys for a free 30-minute consultation and a 25 percent reduction in fees for representation
- › Referrals to no- and low-cost legal options
- › Referrals to consumer advocacy groups and governmental organizations
- › Educational articles (delivered via mail, fax or e-mail) providing state-specific information on employees' legal issues
- › Diverse, relevant HelpSheets<sup>SM</sup> through GuidanceResources® Online

### Unlimited Access to Legal Experts and Resources

Employees concerned with personal legal problems may be distracted at work and spend time during the workday to manage those issues. The ComPsych LegalConnect program provides immediate access to the expertise and support these employees need so they can remain focused and performing on the job. LegalConnect is the largest provider of legal information services to employees in the U.S.

### The Right Help at the Right Time

With LegalConnect, employees and their family members have instant access to qualified counsel to ask questions, gain strategic guidance and plan next steps. Often, employees are able to resolve their legal issues simply through telephonic consultation with a LegalConnect staff attorney.

### In-House Staff of Attorneys

ComPsych employs an in-house staff of expert, licensed attorneys dedicated exclusively to telephonic consultation that meets the needs of each employee who calls. And unlike pre-paid legal services, the ComPsych LegalConnect staff can help with any legal need, anticipated or not. Satisfying the needs of each employee also includes recognizing and being sensitive to the inevitable emotional issues that accompany legal problems.

LegalConnect offers assistance in the following areas:

- |                         |                          |
|-------------------------|--------------------------|
| › Divorce               | › Personal injury        |
| › Estate planning/wills | › Real estate            |
| › Identity theft        | › Probate                |
| › Lawsuits              | › Adoption               |
| › Bankruptcy            | › Landlord/tenant issues |



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### Referrals to Local Attorneys at Discounted Rates

When callers require local, in-person representation, ComPsych provides referrals to pre-screened, qualified attorneys from our nationwide network of more than 10,000 professionals. Each referral includes a free, 30-minute consultation and a 25 percent reduction in fees for representation.

### Award-Winning Online Services

Employees can research their legal issues further through our GuidanceResources Online service, which offers an extensive library of articles on legal subjects. GuidanceResources Online also offers a convenient search capability to find pre-screened, licensed attorneys.

### Referrals to No-Fee Services

When referrals to fee-based attorneys are not appropriate, LegalConnect attorneys also can refer callers to no- and low-cost legal options, such as pro bono agencies, the Better Business Bureau and Attorney General offices.

### Expert, Educational Articles

LegalConnect attorneys understand that most people are not experts in the law. To give callers well-rounded information on their issues, the LegalConnect staff supplies expert articles—specific to the employee’s home state—delivered by mail, fax or e-mail.

### Post-Referral Support

Because most people rarely work with attorneys, they often feel uneasy or intimidated by them; and once they have met with an attorney, they may hesitate to call back for fear of further fees. After ComPsych refers a caller to an attorney, we encourage them to call LegalConnect again if additional support is needed. ComPsych attorneys are readily available to continue to offer help.

### Holistic Help That Goes Beyond Legal Issues

Each member of the LegalConnect team takes responsibility for helping the employee or family member address all relevant issues related to a call, legal or otherwise. For example, if an employee contacts ComPsych because he or she is going through a divorce, with an integrated program we can offer:

- > LegalConnect services for legal information and attorney referral
- > EAP counseling sessions to address emotional issues
- > FinancialConnect® services to assist with family budgeting
- > FamilySource® services to help with issues such as relocation or child care

The result is that the employee and family members have the essential support they need to manage all of the work-life issues surrounding the present challenge.



ONEAMERICA® is the marketing name for the companies of OneAmerica. OneAmerica markets ComPsych services. ComPsych is not an affiliate of OneAmerica and is not a OneAmerica company.

### About ComPsych

ComPsych® Corporation is the world’s largest provider of employee assistance programs (EAP) and is the pioneer and worldwide leader of fully integrated EAP, behavioral health, wellness, work-life, HR, FMLA and absence management services under its GuidanceResources® brand. ComPsych provides services to more than 31,000 organizations covering more than 82 million individuals throughout the U.S. and over 130 countries. By creating “Build-to-Suit” programs, ComPsych helps employers attract and retain employees, increase employee productivity and improve overall health and well-being.