

BENEFITS OF THE SURENCY FLEX MEMBER ACCOUNT



MANAGE YOUR BENEFITS ONLINE AT SURENCY.COM

It sure is easy.

ACCESS THE INFORMATION YOU NEED:

- Check balances on your Health Care Flexible Spending Account (FSA), Dependent Care Flexible Spending Account (DC FSA), Health Reimbursement Arrangement (HRA), Health Savings Account (HSA) and Commuter Benefit account.
- View account activity, payment history and tax statements.
- Access FSASore.com to purchase eligible items like contact lenses, first aid kits, sunscreen and more. Use your Surency Flex Benefits Card to pay.
- Access forms.



TAKE ACTION:

- Submit claims for Health Care FSAs, Dependent Care FSAs, HRAs and Commuter Benefit expenses.
- Add a dependent or spouse.
- Add or update a bank account to receive direct deposit reimbursements.
- Request HSA distributions, make HSA contributions and set HSA investment sweeps.
- Access account funds to pay yourself back or to pay your doctor.
- Report a Surency Flex Benefits Card as lost or stolen.



LOGGING IN FOR THE FIRST TIME

If you are a new member and do not have a username and password, you must first log in online at Surency.com using the information below:

- Username: first name (all lowercase) + last four digits of Social Security Number.
- Password: last name (all lowercase) + last four digits of Social Security Number.*

*If your last name is hyphenated, your password should be entered with no hyphen or space between the two names.

If you experience any difficulty signing in, please call Customer Service at 866-818-8805.



You can also manage your benefits through the **Surency Flex mobile app**. Easily access your account from anywhere, and snap photos of your receipts to submit with new or existing claims.

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