

Voya Employee Benefits

Customer Service – Group Policies 1-800-955-7736

Life Claims Voya Life Claims
PO Box 1548
Minneapolis, MN 55440
Questions: 1-888-238-4840
Fax: 1-855-653-5339
voyaclaims@voya.com

Medical Underwriting Voya Employee Benefits
P O Box 20
Route 7812
Minneapolis, MN 55440
Phone: 1-800-537-5024, Option 4
Fax: 1-612-342-3913
MUW@voya.com

Short Term Disability Income Claims To report a claim, first call the CCISD Benefits Department and then call: 1-866-228-8742
Questions: 1-888-305-0602
claims@disabilityrms.com

Long Term Disability Income Claims
Questions: 1-888-305-0602
claims@disabilityrms.com

Everest Funeral Planning & Concierge Program Phone: 1-800-456-5050
www.everestfuneral.com/Voya

Voya Travel Assistance Phone: 1-800-859-2821
<https://eservices.europassistance-usa.com/sites/Voya>
Group ID: N1VOY Activation Code: 140623

Online Claims – For Life or LTD only claims www.voya.com/claims
This link allows you to start a claim online or download paper forms