



# CignaAccess Upgrade

Making it easier for you.

You spoke. We listened. You told us the CignaAccess® website looked outdated and was difficult to navigate.

We are excited to announce that, based on your feedback, the CignaAccess website has been upgraded. The site now has an updated look and is much easier to navigate and complete tasks.



CignaAccess.com is available 24 hours a day, 7 days a week to help you get immediate information on topics such as:

- Viewing employee claim status
- Updating or adding employee eligibility information
- Requesting new medical or pharmacy ID cards
- Printing temporary medical, dental, or pharmacy ID cards
- Access to key healthcare reports

We hope you enjoy the new look and feel of CignaAccess.com! If you can't find what you are looking for, check out the new Resources & Training section to review FAQs, user guides, and sample reports. Live Chat is also available if you prefer to talk with a live agent.

We will continue to listen to your feedback to further improve the CignaAccess® website. Please provide additional feedback through your Cigna team, Opinion Lab Feedback, or if prompted an online survey.

Click [here](#) to view the CignaAccess demo for an overview of the new site.

**For more information, contact your Cigna team today.**

**Together, all the way.®**

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