

THE ANSWERS YOU NEED, ALL IN ONE PLACE

Go to **CignaAccess** for plan information, documents and reports.



Go to **CignaAccess.com** to quickly and easily access a variety of tools and find information 24/7. Log in for answers to FAQs, user guides, sample reports and more.

CLAIMS

- › Find out if claims were paid
- › View both summary and detailed claim information

ELIGIBILITY

- › Retroactively update eligibility
- › Add coverage for a new employee or dependent
- › Terminate coverage
- › Update an address or name
- › View or update other insurance information

BENEFITS

- › View benefit details, including deductibles and copays
- › View and print plan documents

ID CARDS

- › Print temporary medical, pharmacy or dental ID cards
- › Request new medical and pharmacy ID cards

REPORTS

- › 1095 report
- › View banking, eligibility, claim and financial reports
- › Pay invoices online

*The downloading and use of the myCigna Mobile App is subject to the terms and conditions of the App and the online stores from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

Have a question?



Visit **CignaAccess.com**.



Click-to-Chat with a live agent.



Call **800.853.2713**.

Need help logging in to CignaAccess?
Call **800.261.6242** for technical support.

For more complex questions, we're here to help.

For claims corrections or to manage a change in ID or Social Security number, contact your Client Service Executive. For eligibility questions, please contact your Eligibility Analyst.

Employees can access their accounts on the myCigna® App* and myCigna.com. Employees can log in to get information about claims, health care providers, account balances, benefits and more on **myCigna.com** or the **myCigna App**. They can also Click-to-Chat with a live agent or call the phone number on their ID card, 24/7.

Together, all the way.®



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