

## Exit Packet Language

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### Identity Theft Monitoring from iLOCK360

Keeping your *discounted* Identity Theft Monitoring service is **EASY!**

Please follow these simple steps to defend yourself from the fastest growing crime:

1. Please call (512) 600-5205 and request to convert your current account to self-pay.

***Please note:*** *The customer support agent cannot input your credit card information to update your payment method. This step must be completed by you.*

2. Login to your iLOCK360 account. Click *Upgrade Now* button. Select the plan type that you'd like to continue service with. Add your credit card information for monthly payment.
3. While you are logged into your iLOCK360 account, please also confirm that you have updated your contact information to use your *personal* email address (This can be changed under My Account). In order to continue receiving your alerts and notifications from iLOCK360, you must have a valid email address on file.