



# **Tulsa FOP #93 Health and Welfare Trust**

## **Group Dental Plan Summary**

## ABOUT YOUR PLAN

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This Group Dental Plan Summary is issued to the Subscriber (Employee) by Delta Dental Plan of Oklahoma, Inc., sometimes referred to as DDPOK, an Oklahoma nonprofit dental service corporation with its main office in Oklahoma City, Oklahoma. It is intended to be an easy to read outline of the principal features of your Dental Expense Benefits Plan provided by your employer, which has final authority and responsibility for the Dental Expense Benefits Plan. Certain administrative services are provided by Delta Dental Plan of Oklahoma. This Group Dental Plan Summary, with any inserts, constitutes your summary of the contract and is subject to and superseded by the provisions of any applicable agreement between Delta Dental Plan of Oklahoma and your employer or representative of your group.

If any state or federal legislation is in effect, enacted, or amended requiring a change in the Dental Expense Benefits described in this Group Dental Plan Summary, appropriate modification may be made in the benefits provided under the plan.

### **Eligibility and Enrollment**

To be eligible for enrollment under this plan, you, as the Subscriber, must be in an eligible class. You are in an eligible class if you are a permanent, full-time employee sworn of the Tulsa Police Department; a permanent, full-time civilian employee; the Tulsa Chief of Police; a qualified retiree; or a surviving dependent, and certified by Tulsa FOP #93 Health and Welfare Trust as eligible.

- A “full-time employee” means an employee who regularly works at least the minimum number of hours in the normal work week set by your employer (but not less than 30 hours) at your employer’s place of business or such other place or places as required by your employer. You become eligible for coverage on the first of the month following 30 days of continuous service for your Employer. *Note: Employees entering the police academy who are eligible for and have been covered on the City of Tulsa benefit plans will not be required to meet the eligibility waiting period, but rather will become effective on the Trust plan the date the employee enters the police academy program.*
- A “qualified retiree” includes individuals receiving a retirement benefit, and those individuals who defer retirement, including disabilities, after 5 years of vesting service.
- A “surviving dependent” means a person covered under the Plan as a dependent of an enrolled employee at the time of the employee’s death. The dependent may continue coverage at his or her own expense if the surviving dependent is the former spouse of the deceased employee or until the maximum age limit for eligibility is attained if the surviving dependent is a child.

You are eligible for dependent coverage on the later of the date you become eligible for coverage or the date you first acquire an eligible dependent. Eligible dependents include: (1) your spouse, which means any person who is lawfully married to you under any State law, including marriages recognized in States other than where the covered person resides; and (2) your child(ren), which includes (i) your biological child(ren); (ii) stepchildren, if you live with the child(ren) and his/her/their custodial parent; and (iii) other child(ren) who live with you in a parent child relationship and who depend on you for financial support and maintenance. Other child(ren) includes, but is not limited to: foster child(ren), adopted child(ren) or child(ren) placed with you for adoption, and grandchild(ren) of whom you have been awarded custody or guardianship by a court or agency of competent jurisdiction. Stepchildren and other child(ren) who do not live with you are eligible if a court or agency of competent jurisdiction has placed responsibility with you for relevant expenses. *A copy of a court order or a birth record may be required to demonstrate eligibility.*

A dependent child, as defined above, is eligible for coverage until 11:59:59 p.m. (CT) of the last day of the month in which such dependent child attains the age of 26. An unmarried dependent child who is incapable of self-support due to a physical or mental incapacity can continue to be covered under this plan as a dependent after reaching age 26, provided he or she is chiefly dependent on the Subscriber for support and a physician’s certificate is received by the Plan Administrator within the 31-day period beginning on the date the child reaches age 26.

Enrollment is not mandatory; however, eligible Subscribers and dependents that enroll agree to remain enrolled until the next plan anniversary date, except in the event of a qualifying change in family status.

Your plan benefits may be affected if you have two or more dental plans in effect at the same time. The Plan will coordinate these benefits as described herein to ensure maximum coverage for the patient. See “**Coordination of Benefits**” in this Group Dental Plan Summary for more detail.

A person cannot be enrolled in this plan as both a Subscriber and a dependent of another Subscriber, nor may a person be simultaneously covered as a dependent of more than one employee.

### **Disqualification, Ineligibility, and Forfeiture**

Eligible Subscribers or dependents that fail to enroll in the plan within 30 days of their initial eligibility or who waive coverage at the time of their enrollment eligibility will be eligible to enroll in the plan on any future plan anniversary date or open enrollment date. Any enrolled person who voluntarily discontinues coverage will be eligible to re-enroll on any future plan anniversary date or open enrollment date.

### **Subscriber Amendments or Termination**

Each Subscriber can apply to change from single coverage to family coverage if the Plan Administrator receives the appropriate form requesting such change within 30 days of Subscriber acquiring any eligible dependents. If a Subscriber has family coverage, newly acquired eligible dependents can be added if the Plan Administrator receives the appropriate form requesting such change within 30 days of the Subscriber acquiring the new eligible dependent.

A Subscriber can apply to terminate coverage for one or more dependents if the Plan administrator receives the appropriate request form within 30 days of the date the termination is requested and provided one of the following conditions exists or has occurred:

- Dependent no longer meets the definition of eligible dependent, as set forth in the Plan
- Death of dependent
- Divorce of dependent and Subscriber
- Dependent enters military service
- Dependent acquires coverage elsewhere
- Plan anniversary date

A Subscriber can apply to terminate his/her coverage if the Plan Administrator receives the appropriate request form within 30 days of the date the termination is requested. Voluntary termination of Subscriber and/or dependent(s) coverage is subject to the terms of the Plan Document.

### **Employer Amendments or Termination**

It is anticipated that this plan will be continued indefinitely, but the employer reserves the right to change or terminate this plan in the future.

Coverage under this Group Dental Plan Summary may be automatically terminated:

- On the last day of the month in which the Subscriber is permanently terminated from full-time service to the employer or becomes ineligible for benefits under the plan; or,
- On the last day of the month in which an enrolled Dependent ceases to be an eligible Dependent; or,
- On the last day of the month for which the Subscriber's contributions have been made, if applicable; or
- On the date this plan is terminated or canceled.

### ***Continuation of Coverage***

For possible continuation of your group dental plan, see your employer's benefits office regarding the provisions of COBRA. Subscribers, Dependents, and Beneficiaries can obtain, without charge, a copy of the continuation of coverage procedures from your employer or representative of your group.

### ***Qualified Medical Child Support Order (QMCSO)***

In the event of a Subscriber, Dependent, or Beneficiary receiving a Qualified Medical Child Support Order (QMCSO), the Subscriber, Dependent, or Beneficiary must obtain a copy of the Medical Support Notice Form, supplied by either the employer's benefits office or DDPOK. This Notice form, with a copy of the Order must be mailed to the Plan Administrator. The Plan Administrator shall take the necessary steps to ensure compliance with said QMCSO. Subscribers, Dependents, and Beneficiaries can obtain, without charge, a copy of the QMCSO procedures from the Plan Administrator.

### ***Qualified Domestic Relations Order (QDRO)***

In the event of a Subscriber, Dependent, or Beneficiary receiving a Qualified Domestic Relations Order (QDRO), the Subscriber, Dependent, or Beneficiary must obtain a copy of the Medical Support Notice form, supplied by either the employer's benefit's office or DDPOK. This Notice form, with a copy of the Order must be mailed to the Plan Administrator. The Plan Administrator shall take the necessary steps to ensure compliance with said QDRO. Subscribers, Dependents, and Beneficiaries can obtain, without charge, a copy of the QDRO procedures from the Plan Administrator.

### **DDPOK Termination**

Coverage under this Group Dental Plan Summary may be automatically terminated:

- On the last day of the month in which the Subscriber is permanently terminated from full-time service to the Employer or becomes ineligible for benefits under the plan; or,
- On the last day of the month in which an enrolled Dependent ceases to be an eligible Dependent; or,
- On the last day for which the Subscriber's contributions have been made, if applicable; or,
- On the last day of the month for which the last payment has been made if the group fails to make payment as required under the Plan Agreement; or,
- On the date this plan is terminated or canceled.

### **Summary of Dental Plan Benefits**

Your "Summary of Dental Plan Benefits" is included in this Group Dental Plan Summary and shows the covered services included in your dental program. It also indicates the amount of your deductible and to which types of services the deductible applies.

After you satisfy any dental deductible required, your dental benefits will pay a specific amount of the cost of covered services, up to your benefits plan maximum for each benefit period. You will be responsible for the remaining co-payment amount, if any. *For your benefit maximum(s), deductible, and co-payment amounts, refer to your "Summary of Dental Plan Benefits" included in this Group Dental Plan Summary.*

Your dental benefits are provided according to a benefit period, which begins initially on the date your coverage becomes effective under the plan. A new benefit period (Plan Benefit Year) begins each year on January 1. *For your Plan Benefit Year, refer to your "Summary of Dental Plan Benefits" included in this Group Dental Plan Summary.*

**Benefits for some services are subject to certain limitations, such as age of patient, frequency of procedure, etc., and benefits may not be available under certain circumstances. Refer to your "Summary of Dental Plan Benefits" included in this Summary Plan Description to determine what limitations and exclusions, if any, apply to your dental plan.**

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## **HOW TO USE YOUR PLAN**

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### **Delta Dental Networks of Participating Dentists**

You may visit the properly licensed dentist of your choice, because your plan provides for in-network as well as limited out-of-network benefit coverage. However, Delta Dental Plan of Oklahoma uses two nationwide networks of dentists—the Delta Dental Premier network and the Delta Dental PPO network—through Delta Dental Plan of Oklahoma's membership in a nationwide system known as Delta Dental Plans Association. These networks are among the largest in the dental benefits industry, both locally and nationwide, providing you easy access to participating dentists in most geographical areas.

Delta Dental Plans have unique "participating agreements" with those dentists in the networks described above. In most cases, these agreements mean you simply present your identification card to the dentist at the time of treatment and he or she will file your claim for you. Delta Dental Plan of Oklahoma will pay the participating dentist direct for any covered services.

### **Benefit Payment Procedure, Participating Dentists**

Under the Delta Dental Plans participating agreements with participating dentists, benefit claims are reimbursed based on the lesser of the dentist's submitted fee for his or her service or the maximum allowable amount he or she has agreed to accept as payment for covered services in accordance with the Participating Agreement applicable to the plan. Participating dentists accept the maximum allowable amount as payment in full.

If a Delta Dental PPO Participating Dentist provides treatment, you are not responsible for paying the dentist any amount that exceeds the maximum allowable amount the Delta Dental PPO Participating Dentist has agreed to accept as payment for covered services. You are responsible for paying the dentist for any non-covered charges, deductible and co-payment amounts, and any charges over your plan maximum.

If treatment is provided by a Delta Dental Premier Participating Dentist, payment for any covered services will be based on the dentist's submitted fee or the maximum allowable amount for Delta Dental Premier Participating Dentists, whichever is less. You are responsible for paying the dentist any non-covered charges, deductible and co-payment amounts, and any charges over your plan maximum.

For a list of Delta Dental Participating Dentists, you may contact DDPOK at 405-607-2100 or toll-free at 800-522-0188. You may also obtain a customized list of Participating Dentists within your geographic area or nationwide by searching the internet at [www.DeltaDentalOK.org](http://www.DeltaDentalOK.org).

### **Nonparticipating Dentists, Out-of-Network Services**

If you obtain treatment from a dentist who has not signed a participating agreement with Delta Dental, any benefit payment will be paid directly to you, or to other plan Beneficiary if required by law, and will be based on the lesser of the dentist's submitted fee for his or her service or the prevailing fee. Prevailing fee is an amount established by the Delta Dental Plan in the state in which the dental services are provided. You are responsible for paying the dentist and for filing your own claim.

### **Emergency Care and Claim Predetermination**

If you require emergency care, there is no preauthorization requirement. If the cost of the dental care you need is less than \$250, your participating dentist will probably proceed with treatment. If the cost estimate is more than \$250 and the treatment is not emergency care, your dentist can determine the treatment needed and submit a treatment plan to DDPOK for predetermination of benefits. This procedure will enable you and the dentist to know in advance of treatment what services are covered, how much of the cost will be paid by your dental plan, and how much of the cost you will be responsible for paying.

This plan does not require any preauthorization for any dental services; however, said services are subject to the plan's specific limitations, non-covered charges, deductibles, and co-payment amounts, as well as any charges over your plan maximum.

***Note: Please keep in mind, the Predetermination of Benefits is only an estimate and not a guarantee of payment. The patient must be eligible for Benefits at the time services are actually rendered, and the procedure must be a covered service on the date of service.***

### **Claim Filing**

You or someone in the dental office must complete the information portion of the claim form with the Subscriber's full name, Subscriber's social security number or, if applicable, unique identification number; the name and date of birth of the person receiving dental care; and the group name and number.

If you have any questions about the plan, please check with your employer's benefits office or contact Delta Dental Plan of Oklahoma, Customer Service Department, P.O. Box 54709, Oklahoma City, Oklahoma 73154-1709. You may also contact Delta Dental Plan of Oklahoma by email at [CustomerService@DeltaDentalOK.org](mailto:CustomerService@DeltaDentalOK.org). *All correspondence with DDPOK should include the group name and group number; the Subscriber's social security number, or, if applicable, unique identification number, telephone number, and address; name of patient; and date of service.*

Once treatment is completed, the participating dentist will submit the claim form to Delta Dental Plan of Oklahoma for payment.

Subscribers, Dependents, and Beneficiaries can obtain, without charge, the necessary claim filing forms from DDPOK. The complete claim appeal procedure is furnished upon request by the Plan Administrator, without charge.

### **Claim Filing Deadline**

Delta Dental Plan of Oklahoma is not obligated to pay any claim submitted later than 12 months following the date of service.

***WARNING: Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete, or misleading information is guilty of a felony.***

### **Explanation of Benefits**

Anytime you or a dentist file a claim, you will receive a form called an Explanation of Benefits (EOB) from Delta Dental Plan of Oklahoma within a reasonable time, but no later than 30 days after receipt of a claim. DDPOK may extend this time period one time up to 15 days, prior to the expiration of the 30-day period. If DDPOK requires additional information necessary to decide the claim, the notice of extension shall specifically describe the required information, and you will be given 45 days from receipt of the notice within which to provide the necessary information.

The EOB indicates what services were covered and what services, if any, were not. You are responsible to pay only the amount designated as "Patient Payment"; if you are billed for amounts over those identified, please contact DDPOK's customer service department. An explanation of how to appeal a claim is included on the EOB, as well as in this Group Dental Plan Summary. ***PLEASE NOTE: If the "Patient Pays" amount on an EOB is \$0.00, the EOB will not be mailed to you unless DDPOK is requesting additional information to finalize the claim. A copy of any of your applicable EOBs may be obtained from DDPOK's online system.***

### **Coordination of Benefits**

The Coordination of Benefits provision is designed to provide maximum coverage if a patient is eligible for benefits under two or more dental plans and more than one of those plans provides coverage for a particular service. In no event will either plan pay a greater amount than it would have paid had dual coverage not existed, and the dental programs together will not pay more than 100% of covered expenses.

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## **HOW TO APPEAL A CLAIM**

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### **Claim Benefits Determination**

A copy of the Explanation of Benefits will be sent to the Subscriber by DDPOK, indicating if any services are denied, in whole or in part, and stating the reason or reasons for the benefits determination, according to the time frame described in the Explanation of Benefits section in this Group Dental Plan Summary.

### **Appeal of Claim Benefits Determination**

Within 180 days after receipt of a notice of benefits determination, a Subscriber or dentist may make a written request for review of such benefits determination by addressing the request to Delta Dental Plan of Oklahoma, P.O. Box 54709, Oklahoma City, Oklahoma 73154, or Appeals@DeltaDentalOK.org, stating the reason(s) re-evaluation of the benefits determination is being requested. The Subscriber or dentist may submit written comments, documents, records, and other information relating to the claim for benefits. As a Subscriber, you may request reasonable access to and, at no charge, copies of all documents, records, and other information relevant to your claim for benefits. All requests for review of benefits determinations shall be made taking into account all comments, documents, records, and other information submitted by the Subscriber relating to the claim, without regard to whether such information was submitted or considered in the initial benefit determination.

### **Full and Fair Review of Request**

DDPOK shall make a full and fair review of each request for re-evaluation and may require additional documents, as it deems necessary or desirable in making such a review. The Subscriber shall receive a decision on his/her initial request for a review, in writing, within 30 days after DDPOK receives the request.

If the Subscriber wishes to have the initial review determination appealed further, the Subscriber must make a written request for a second review of the benefits determination by addressing the request to Delta Dental Plan of Oklahoma, P.O. Box 54709, Oklahoma City, Oklahoma 73154, or Appeals@DeltaDentalOK.org, stating the reason(s) re-evaluation of the denial is being requested. The Subscriber shall receive a decision on his/her second request for a review, in writing, within 30 days after DDPOK receives the second request.

Any complaints other than those involving the benefits determination of services should also be addressed, in writing, to the office identified above. Such complaints will be reviewed according to the same procedure. The complete claim appeal procedure is furnished upon request, from the Plan Administrator, without charge, as a separate document.

## GENERAL INFORMATION

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### **Assignment**

Services to eligible persons are for the personal benefit of such persons and cannot be transferred or assigned. Any attempt to do so shall automatically terminate all rights of the eligible person, except in those states where assignment is required by law.

### **Obtaining and Releasing Information**

To determine how the terms of this Group Dental Plan Summary shall be applied and implemented, DDPOK may, without the consent of or notice to any eligible person, release to or obtain from any insurance company, group hospitalization plan, or dental care plan any information with respect to payments or benefits which it deems to be necessary for such purposes.

Any eligible person claiming benefits under this plan shall furnish DDPOK such information as may be necessary to implement this provision.

### **Doctor-Patient Relationship**

**The eligible person has freedom of choice of any properly licensed dentist.** Each dentist rendering service under this Group Dental Plan Summary is an independent contractor and shall maintain the doctor-patient relationship with his or her patient hereunder and shall be solely responsible to the patient for dental advice and treatment or any liability resulting there from.

**THIS GROUP DENTAL PLAN SUMMARY IS ONLY A SUMMARY OF THE DENTAL PLAN, NOT A CONTRACT. ALL BENEFITS ARE GOVERNED BY, AND SUBJECT TO, THE PROVISIONS OF THE PLAN AGREEMENT BETWEEN YOUR EMPLOYER OR REPRESENTATIVE OF YOUR GROUP AND DELTA DENTAL PLAN OF OKLAHOMA.**

## SUMMARY OF DENTAL PLAN BENEFITS

### SUPPLEMENTAL PLAN DESCRIPTION

NAME OF PLAN	Tulsa FOP #93 Health and Welfare Trust Group Dental Plan Group No. 9990012
PLAN ADMINISTRATOR/PLAN SPONSOR/EMPLOYER	Tulsa FOP #93 Health and Welfare Trust 4700 South Garnett Road, Suite 200 Tulsa, Oklahoma 74146
EMPLOYER FEDERAL ID NUMBER	73-1231149
TYPE OF PLAN	Self-funded Employee Welfare Benefit Plan providing group dental benefits
PLAN BENEFIT YEAR	July 1, 2019 – December 31, 2019 Initially January 1 – December 31 each year beginning January 1, 2020
AGENT FOR LEGAL SERVICE	Tulsa FOP #93 Health and Welfare Trust 4700 South Garnett Road, Suite 200 Tulsa, Oklahoma 74146
CLAIMS ADMINISTRATOR	Delta Dental Plan of Oklahoma P.O. Box 54709 Oklahoma City, Oklahoma 73154 405-607-2100 (Oklahoma City metropolitan area) 800-522-0188 (Toll free outside Oklahoma City metropolitan area)
	Claims Filing Address: Delta Dental of Oklahoma P.O. Box 548809 Oklahoma City, Oklahoma 73154-8809

### SELECTED BENEFITS

The dental services included in the Plan Sponsor's group dental plan are listed in this Summary, under "Description of Covered Services", and described by classes of service. After an eligible person satisfies the plan benefit year deductible, if any, the Plan will pay a percentage of the lesser of the dentist's submitted fee or the maximum allowable amount. The Plan's percentage payment will be based on the class of dental service provided, as indicated next to each class of service. **Note: Some benefits are subject to limitations, e.g. age of patient, frequency of procedure, etc., or excluded in some instances. Please review "LIMITATIONS" and "EXCLUSIONS" in this Summary.**

### MAXIMUM BENEFIT PAYMENT – HIGH OPTION PLAN 1 and LOW OPTION PLAN 2

**If treatment is provided by Delta Dental PPO Participating Dentists**, the maximum benefit payable for combined Class I, Class II, and Class III covered dental services rendered to an eligible person during the plan benefit year shall be \$5,000. The maximum benefit payable for covered Class IV dental services rendered to an eligible person shall be unlimited.

**If treatment is provided by Delta Dental Premier Participating Dentists or Nonparticipating Dentists (out-of-network)**, the maximum benefit payable for combined Class I, Class II, and Class III covered services rendered to an eligible person during the plan benefit year shall be \$2,000. The maximum lifetime benefit payable for covered Class IV dental services rendered to an eligible person shall be \$1,500.

**Note:** *With the exception of benefits payable by the Plan for covered oral evaluations (examinations) and routine prophylaxis (cleaning), which do not reduce the Maximum Benefit Payment per person during any Plan Benefit Year, benefits paid by the Plan under Tulsa FOP #93 Health and Welfare Trust's fully-insured group dental plan no. 5461 for covered dental services rendered to an*



eligible person during the period January 1, 2019, through and including June 30, 2019, will reduce the Maximum Benefit Payment under Tulsa FOP #93 Health and Welfare Trust's self-funded group dental plan no. 9990012 for the period commencing July 1, 2019, and continuing through and including December 31, 2019.

**DEDUCTIBLE – HIGH OPTION PLAN 1**

If treatment is provided by Delta Dental PPO Participating Dentists, a deductible does not apply to covered Class I, Class II, Class III, or Class IV dental services rendered to an eligible person.

If treatment is provided by Delta Dental Premier Participating Dentists or Nonparticipating Dentists (out-of-network), a \$75 deductible applies each Plan Benefit Year to covered Class II and Class III dental services rendered to an eligible person. The deductible may be met in Class II Services, Class III Services, or any combination of Class II and Class III Services. The maximum family deductible is 3 individual deductibles per Plan Benefit Year; and the deductible does not apply to Class I or Class IV dental services.

*Note: Any deductible (or portion thereof) satisfied under Tulsa FOP #93 Health and Welfare Trust's fully-insured group dental plan no. 5461 during the period January 1, 2019, through and including June 30, 2019, will reduce or, if applicable, satisfy deductible requirements of Tulsa FOP #93 Health and Welfare Trust's self-funded group dental plan no. 9990012 for the period commencing July 1, 2019, and continuing through and including December 31, 2019.*

**DEDUCTIBLE – LOW OPTION PLAN 2**

A \$75 deductible applies each Plan Benefit Year to covered Class II and Class III dental services rendered to an eligible person, whether covered treatment is provided by a Delta Dental PPO Participating Dentist, a Delta Dental Premier Participating Dentist, or a Nonparticipating Dentist (out-of-network). The deductible may be met in Class II Services, Class III Services, or any combination of Class II and Class III Services. The maximum family deductible is 3 individual deductibles per Plan Benefit Year; and the deductible does not apply to Class I or Class IV dental services.

*Note: Any deductible (or portion thereof) satisfied under Tulsa FOP #93 Health and Welfare Trust's fully-insured group dental plan no. 5461 during the period January 1, 2019, through and including June 30, 2019, will reduce or, if applicable, satisfy deductible requirements of Tulsa FOP #93 Health and Welfare Trust's self-funded group dental plan no. 9990012 for the period commencing July 1, 2019, and continuing through and including December 31, 2019.*

**DESCRIPTION OF COVERED SERVICES – HIGH OPTION PLAN 1**

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b>CLASS I SERVICES</b>	<b>100%</b>	<b>100%</b>
<p><b>Diagnostic Services:</b> Procedures performed by properly licensed dentists in evaluating existing conditions to determine the required dental treatment. By way of description, such covered services include: Oral evaluations (examinations), emergency palliative treatment, and radiographic images (x-rays).</p> <p><b>Preventive Services:</b> Procedures performed by properly licensed dentists to prevent the occurrence of disease. By way of description, such covered services include: Routine prophylaxis (cleaning), periodontal maintenance, and scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation; and topical application of fluoride, limited sealants, and space maintainers for eligible dependent children.</p>		
	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b>CLASS II SERVICES</b>	<b>100%</b>	<b>80%</b>
<p><b>Basic Restorative Services:</b> Procedures performed by properly licensed dentists in the treatment of carious lesions (decay/cavity). By way of description, such covered services include: Amalgam and composite restorations (fillings); and stainless steel restorations (crowns) for eligible dependent children.</p> <p><b>Oral Surgery Services:</b> Procedures performed by properly licensed dentists for extractions and other oral surgical procedures.</p>		

**DESCRIPTION OF COVERED SERVICES (CONTINUED) – HIGH OPTION PLAN 1**

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b><u>CLASS II SERVICES - Continued</u></b>	<b>100%</b>	<b>80%</b>

**Endodontic Services:** Procedures performed by properly licensed dentists for the treatment of non-vital teeth. By way of description, such covered services include: Pulpal therapy and root canal treatment.

**Periodontic Services:** Procedures performed by properly licensed dentists for the treatment of diseases of the gums and supporting structures of the teeth, excluding periodontal maintenance and scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation which are payable as Class I dental services.

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b><u>CLASS III SERVICES</u></b>	<b>60%</b>	<b>50%</b>

**Major Restorative Services:** Provides porcelain or cast restorations (other than stainless steel) for the treatment of carious lesions (decay/cavity) when teeth cannot be restored with another filling material. **Note: A crown or cast restoration is optional treatment unless the tooth is damaged by decay or fracture to the point it cannot be restored by an amalgam or composite restoration.**

**Prosthodontic Services:** Procedures for construction of fixed partial dentures (bridges), removable partial dentures, and complete dentures, including adjustment or repair of an existing prosthodontic device.

**Implant Services:** Procedures for implant placement, implant-supported prosthetics, and maintenance and repair of implants and implant-supported prosthetics.

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b><u>CLASS IV SERVICES</u></b>	<b>60%</b>	<b>50%</b>

**Orthodontic Services:** The necessary treatment and procedures required for the correction of malposed teeth.

**DESCRIPTION OF COVERED SERVICES – LOW OPTION PLAN 2**

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b><u>CLASS I SERVICES</u></b>	<b>100%</b>	<b>80%</b>

**Diagnostic Services:** Procedures performed by properly licensed dentists in evaluating existing conditions to determine the required dental treatment. By way of description, such covered services include: Oral evaluations (examinations), emergency palliative treatment, and radiographic images (x-rays).

**Preventive Services:** Procedures performed by properly licensed dentists to prevent the occurrence of disease. By way of description, such covered services include: Routine prophylaxis (cleaning), periodontal maintenance, and scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation; and topical application of fluoride, limited sealants, and space maintainers for eligible dependent children.

	<u>PPO Dentist</u>	<u>Premier or Nonparticipating Dentist</u>
<b><u>CLASS II SERVICES</u></b>	<b>80%</b>	<b>60%</b>

**Basic Restorative Services:** Procedures performed by properly licensed dentists in the treatment of carious lesions (decay/cavity). By way of description, such covered services include: Amalgam and composite restorations (fillings); and stainless steel restorations (crowns) for eligible dependent children.

**Oral Surgery Services:** Procedures performed by properly licensed dentists for extractions and other oral surgical procedures.

## DESCRIPTION OF COVERED SERVICES (CONTINUED) – LOW OPTION PLAN 2

<u>CLASS II SERVICES - Continued</u>	<u>PPO Dentist</u> 80%	<u>Premier or Nonparticipating Dentist</u> 60%
<b>Endodontic Services:</b> Procedures performed by properly licensed dentists for the treatment of non-vital teeth. By way of description, such covered services include: Pulpal therapy and root canal treatment.		
<b>Periodontic Services:</b> Procedures performed by properly licensed dentists for the treatment of diseases of the gums and supporting structures of the teeth, excluding periodontal maintenance and scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation which are payable as Class I dental services.		
<u>CLASS III SERVICES</u>	<u>PPO Dentist</u> 50%	<u>Premier or Nonparticipating Dentist</u> 40%
<b>Major Restorative Services:</b> Provides porcelain or cast restorations (other than stainless steel) for the treatment of carious lesions (decay/cavity) when teeth cannot be restored with another filling material. <b>Note: A crown or cast restoration is optional treatment unless the tooth is damaged by decay or fracture to the point it cannot be restored by an amalgam or composite restoration.</b>		
<b>Prosthodontic Services:</b> Procedures for construction of fixed partial dentures (bridges), removable partial dentures, and complete dentures, including adjustment or repair of an existing prosthodontic device.		
<b>Implant Services:</b> Procedures for implant placement, implant-supported prosthetics, and maintenance and repair of implants and implant-supported prosthetics.		
<u>CLASS IV SERVICES</u>	<u>PPO Dentist</u> 50%	<u>Premier or Nonparticipating Dentist</u> 50%
<b>Orthodontic Services:</b> The necessary treatment and procedures required for the correction of malposed teeth.		

### **LIMITATIONS – HIGH OPTION PLAN 1 and LOW OPTION PLAN 2**

The benefits to be provided to Subscribers and eligible Dependents under this Plan shall be limited as follows:

- To be eligible for coverage, a service must be required for the prevention, diagnosis, or treatment of a dental disease, injury, or condition. Services not dentally necessary are not covered benefits. Your dental plan is designed to assist you in maintaining dental health. The fact that a procedure is prescribed or rendered by your dentist does not make it dentally necessary or eligible under this plan.
- For purposes of the Plan, any procedure frequency limitation is measured in a period of continuous calendar-year months (a consecutive-month period), which begins on the date of service for which the procedure was last paid.
- Prophylaxis is a benefit twice in a 12 consecutive month period. **Note:** *Cleanings/prophylaxis of any type, including periodontal maintenance and scaling in presence of generalized moderate or severe gingival inflammation – full mouth, after oral evaluation, are limited to any combination of two in a 12 consecutive month period.*
- Oral evaluation is a benefit twice in a 12 consecutive month period.
- Limited (emergency) oral evaluation is a benefit twice in a 12 consecutive month period. **Note:** *Benefits for limited (emergency) oral evaluation may be disallowed if other services are provided on the same day.*
- Bitewing radiographic images are a benefit once in a 12 consecutive month period. **Note:** *Benefits may be limited if multiple same-day radiographic images are provided on the same day by the same dentist/dental office.*
- Full-mouth radiographic images, a panoramic radiographic image, or multiple same-day radiographic images are a benefit once in a 60 consecutive month period unless necessary for the diagnosis and treatment of a specific disease or injury. **Note:** *Panoramic radiographic image is a benefit for persons age 6 and over.*
- Topical application of fluoride solutions is a benefit for patients through age 18, and once in a 12 consecutive month period. **Note:** *Topical application of fluoride solutions is a benefit twice in a 12 consecutive month period for persons through age 18 when enrolled in the High Option Plan 1.*
- A space maintainer is a benefit for missing primary posterior teeth for persons through age 15, and not for orthodontic purposes.
- Sealants are a benefit for persons through age 15, limited to permanent first and second molar teeth free of caries and restorations on the occlusal surfaces. Sealants are a benefit once per tooth in a 60 consecutive month period.

- Stainless steel crowns are a benefit only for persons through age 11, and once per tooth in an 84 consecutive month period.
- General anesthesia/IV sedation is a benefit only when administered by a properly licensed dentist in a dental office in conjunction with oral surgical procedures when covered, or when necessary due to concurrent medical conditions. The fee for general anesthesia/IV sedation is denied when billed by anyone other than a licensed dentist.
- Payment is made for a single tooth surface repair once in a 24 consecutive month period, regardless of the number of combinations of restorations placed therein.
- Root canal therapy is a benefit once per tooth in a 36 consecutive month period.
- Prosthodontics: (1) An upper or lower denture is a payable benefit once per arch in a 60 consecutive month period; (2) a removable partial denture or fixed partial denture (bridge) may not be provided more often than once per arch in any 60 consecutive month period, except where the loss of additional teeth requires the construction of a new appliance; (3) relines and rebase is a benefit once in any 36 consecutive month period for any one appliance; and (4) fixed partial dentures (bridges) and removable partial dentures are benefits for persons age 16 and over.
- Single crowns/onlays/veneers on the same tooth are a benefit for persons age 12 and over, and once in an 84 consecutive month period.
- Implant Benefits: The implant and the associated crown over the implant are a benefit for persons 16 years of age and over, limited to once in an 84 consecutive month period. **Note:** *Some implant procedures or procedures associated with implants are not covered services under the plan and no benefits will accrue or be payable for those excluded procedures (please contact DDPOK Customer Service with any questions).*
- Alternate Benefits/Optional Treatment: The Plan may consider alternate dental services that are suitable for care of a specific condition if those alternate services will produce a professionally acceptable result, as determined by DDPOK. If patient and dentist elect other treatment, patient will be responsible for any charges in excess of the Plan's payment.
- The Plan's obligation to provide benefits for covered dental services terminates on the last day of the month in which the patient becomes ineligible for benefits under the Plan.
- Care terminated due to death will be paid in full, to the limit of the Plan's liability, for services completed or in progress.
- When services in progress are interrupted and completed later by another dentist, DDPOK will review the claim to determine the payment to each dentist.
- Processing policies, if applied, may limit benefits and can be found on each Explanation of Benefits.
- Charges for any covered dental service or supplies which are included as covered medical expenses under the plan of Major Medical or Comprehensive Medical Expense Benefits Plan must first be submitted for payment to the medical carrier. The Plan may benefit as the secondary carrier.

## **EXCLUSIONS – HIGH OPTION PLAN 1 and LOW OPTION PLAN 2**

The following shall be excluded from the benefits to be provided to Subscribers and eligible Dependents.

- Benefits or services for injuries or conditions compensable under Workers' Compensation or Employers' Liability laws.
- Benefits or services available from any federal or state government agency, or from any municipality, county, or other political subdivision or community agency, or from any foundation or similar entity.
- Charges for services or supplies for which no charge is made that the patient is legally obligated to pay or for which no charge would be made in the absence of dental coverage.
- Benefits for services or appliances started prior to the date the patient became eligible under this Plan may be excluded.
- Benefits for services when a claim is received for payment more than 12 months after services are rendered.
- Charges for any professional services performed by a relative of the patient.
- Charges for treatment by other than a properly licensed dentist (unless allowed by state law), except radiographic images (x-rays) ordered by a dentist, cleaning and scaling of teeth, and topical application of fluoride may be performed by a properly licensed hygienist if treatment is rendered under the supervision and guidance of the dentist, in accordance with generally accepted dental standards.
- Charges for completion of forms or submission of documentation required by DDPOK for a benefit determination. Such charges are not billable to the patient when services are provided by a Delta Dental Participating Dentist, and the patient cannot be charged by the participating dentist. Such charges are denied if submitted by a nonparticipating dentist.
- Charges for house calls, hospital calls, or office visits.
- Charges for missed or cancelled appointments, hospitalization or additional fees charged for hospital treatment.
- Charges for bleaching of teeth.
- Prescription drugs, pre-medications, and relative analgesia.
- Experimental procedures.
- Charges for occlusal guards

- Benefits or services for orthodontic treatment, except as specifically provided herein.
- Charges for repair of an orthodontic appliance.
- Charges for replacement of lost or missing crowns or appliances, or for replacement of stolen appliances.
- Benefits or services to correct congenital or developmental malformations.
- Services for the purpose of improving appearance when form and function are satisfactory and there is insufficient pathological condition evident to warrant the treatment (cosmetic dentistry).
- Restorations for altering occlusion (bite), involving vertical dimensions, replacing tooth structure lost by attrition (grinding of teeth), erosion, abrasion (wear), or for periodontal, orthodontic, or other splinting.
- Services with respect to diagnosis and treatment of disturbances of the temporomandibular joint (TMJ).
- All other benefits and services not specified in the Plan Agreement, including but not limited to the following excluded services.

**Note: Some excluded procedure codes listed below are preceded by one or more asterisks. Following is a brief explanation of what the asterisk(s) preceding an excluded code means:**

- \* **Indicates an orthodontic procedure. Orthodontic services will be allowed if the plan stipulates orthodontic coverage.**
- \*\* **Indicates the fee for the procedure or service is not billable to the patient, which means it is not benefited by the plan, nor is the charge collectable from the patient if the service is provided by a Delta Dental Participating Dentist.**
- \*\*\* **Indicates the procedure is not billable to the patient when submitted by a Delta Dental Participating Dentist for periodontal probing and/or laser disinfection (laser charges) in conjunction with other services. The procedure may be denied when submitted for other miscellaneous periodontal procedures or as a stand-alone procedure.**

<u>Excluded Procedure Code</u>	<u>Description of Excluded Procedures</u>
D0171	Re-evaluation-post operative office visit
D0190/D0191	Screening of a patient/Assessment of a patient
D0250/D0251	Extra-oral radiographic images
D0310	Sialography
D0320-D0322	TMJ radiographic images and tomographic survey
*D0340/D0350	Cephalometric radiographic image/2D oral-facial photographic images
D0351	3D photographic image
D0364-D0368	Cone beam CT - image capture and interpretation
D0369	Maxillofacial MRI capture and interpretation
D0370	Maxillofacial ultrasound capture and interpretation
D0371	Sialoendoscopy capture and interpretation
D0380-D0384	Cone beam CT
D0385	Maxillofacial MRI image capture
D0386	Maxillofacial ultrasound image capture
D0391	Interpretation of diagnostic image by practitioner not associated with capture of the image, including report
D0393-D0395	Post processing of image or image sets
D0411	HbA1c In-office point of service testing
D0412	Blood glucose level test – in office using a glucose meter
D0414	Laboratory processing of microbial specimen to include culture and sensitivity studies, preparation and transmission of written report
D0415/D0416	Bacteriologic studies/Viral culture
D0417/D0418	Collection and preparation of saliva sample for laboratory diagnostic testing/Analysis of saliva sample
D0422	Collection and preparation of genetic sample material for laboratory analysis and report
D0423/D0425	Genetic test for susceptibility to diseases–specimen analysis/Caries susceptibility test
D0431	Adjunctive pre-diagnostic test that aids in detection of mucosal abnormalities
*D0470	Diagnostic cast
**D0472-D0474	Accession of tissue
**D0475-D0479	Oral pathology tests and examinations
**D0480	Accession of exfoliative cytologic smears, microscopic examination, preparation and transmission of written report
**D0481-D0483	Oral pathology laboratory procedures
D0485	Consultation, including preparation of slides from biopsy material supplied by referring source

<b>Excluded Procedure Code</b>	<b>Description of Excluded Procedures</b>
D0486	Accession of transepithelial cytologic sample, microscopic examination, preparation and transmission of written report
D0502	Oral pathology procedures
**D0600	Non-ionizing diagnostic procedure capable of quantifying, monitoring, and recording changes in structure of enamel, dentin, and cementum
D0999	Unspecified diagnostic procedure
D1310	Nutritional counseling
D1320	Tobacco counseling regarding oral disease
D1330	Oral hygiene instructions
D1999	Unspecified preventive procedure, by report
D2410-D2430	Gold foil restorations
**D2949	Restorative foundation for an indirect restoration
**D2953	Each additional cast post-same tooth
**D2957	Each additional prefab post-same tooth
D2975	Coping
D2981	Inlay repair, necessitated by restorative material failure
D2990	Resin infiltration of incipient smooth surface lesions
D2999	Unspecified restorative procedure
**D3110-D3120	Pulp caps
**D3331	Treatment of root canal obstruction
D3333	Internal root repair of perforation defects
D3355-D3357	Pulpal regeneration; does not include final restoration
D3428-D3429	Bone graft in conjunction with periradicular surgery
D3460	Endodontic endosseous implant
D3470	Intentional reimplantation
**D3910	Isolation of tooth with rubber dam
**D3950	Canal preparation and fitting of post
D3999	Unspecified endodontic procedure
D4230-D4231	Anatomical crown exposure
D4320-D4321	Provisional splinting
D4381	Localized delivery of antimicrobial agents via release vehicle into diseased crevicular tissue, per tooth
**D4920	Unscheduled dressing change
D4921	Gingival irrigation – per quadrant
***D4999	Unspecified periodontal procedure
D5810-D5811	Interim complete dentures
D5862	Precision attachment, by report
D5867	Replacement of replaceable part of semi- precision or precision attachment
D5876	Add metal substructure to acrylic full denture, per arch
D5899	Unspecified removable prosthodontic procedure, by report
D5911-D5999	Maxillofacial prosthetics
**D6011	Second stage implant surgery
D6040-D6050	Implant services
**D6051	Interim abutment
D6091	Replacement of semi-precision or precision attachment of implant/abutment supported prosthesis
D6103	Bone graft for repair of periimplant defect
D6104	Bone graft at time of implant placement
D6118-D6119	Implant/abutment supported interim fixed denture for edentulous arch
D6190	Radiographic/surgical implant index, by report
D6199	Unspecified implant services
**D6253	Provisional pontic
D6548	Retainer-porcelain/ceramic
D6600-D6607	Inlays
D6624	Inlay-titanium

<u>Excluded Procedure Code</u>	<u>Description of Excluded Procedures</u>
**D6793	Provisional retainer crown
D6920-D6940	Connector bar/Stress breaker
D6950	Precision attachment
D6985	Pediatric partial denture, fixed
D6999	Unspecified fixed prosthodontic procedure
D7260	Oroantral fistula closure
D7261	Primary closure of a sinus perforation
D7270	Tooth re-implantation and/or stabilization
D7272	Tooth transplantation
*D7280	Surgical exposure of unerupted tooth
D7282	Mobilization of erupted or malpositioned tooth to aid eruption
*D7283	Placement of device to facilitate eruption of impacted tooth
D7285-D7286	Incisional biopsy of oral tissue
D7287	Cytology sample collection
*D7290	Surgical repositioning of teeth
*D7291	Transseptal fiberotomy, by report
D7292-D7294	Surgical placement of temporary anchorage device
D7295	Harvest of bone for use in autogenous grafting procedure
D7296-D7297	Corticotomy
**D7310/D7311	Alveoloplasty in conjunction with extractions
D7320-D7321	Alveoloplasty not in conjunction with extractions
D7340-D7350	Vestibuloplasty
D7410-D7465	Surgical excision of soft tissue/intra-osseous lesions
D7471-D7490	Excision of bone tissue
**D7511	Incision and drainage of abscess-intraoral soft tissue-complicated
D7520-D7560	Surgical incision
D7610-D7780	Treatment of fractures
D7810-D7899	Reduction of dislocation & mgmt. of TMJ
**D7910	Suture of recent small wounds up to 5 cm
D7911-D7912	Complicated suturing
D7920-D7960	Other repair procedures
**D7963	Frenuloplasty
**D7970	Excision of hyperplastic tissue – per arch ( <b>Note: D7970 is a benefit under the High Option Plan 1, limited to persons 16 years of age and older and once per arch per lifetime.</b> )
**D7971	Excision of pericoronal gingiva
D7972-D7999	Other repair procedures
*D8000-D8999	Orthodontic services
D9130	Temporomandibular joint dysfunction, non-invasive physical therapies
**D9210-D9215	Anesthesia
D9219	Evaluation for moderate sedation, deep sedation or general anesthesia
D9230	Inhalation of nitrous oxide/analgesia, anxiolysis
D9248	Non-intravenous moderate (conscious) sedation
**D9311	Consultation with a medical health care professional
D9410-D9450	Professional visits
D9610-D9630	Drugs
D9910-D9930	Miscellaneous services
D9932-D9935	Cleaning and inspection of dentures/partials
D9941-D9987	Miscellaneous services
**D9990	Certified translation or sign language services, per visit
**D9991-D9992	Dental case management –addressing appointment compliance barriers/care coordination
D9993-D9994	Dental case management – motivational interviewing/patient education to improve oral health literacy
**D9995	Teledentistry – synchronous; real-time encounter
**D9996	Teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review
D9999	Miscellaneous services