

# Simple

## Aetna Critical Illness plan

Filing claims for supplemental health benefits couldn't be easier

### Get cash benefits fast

When an illness happens to you or a covered family member, you can get cash benefits for qualifying health events or conditions.

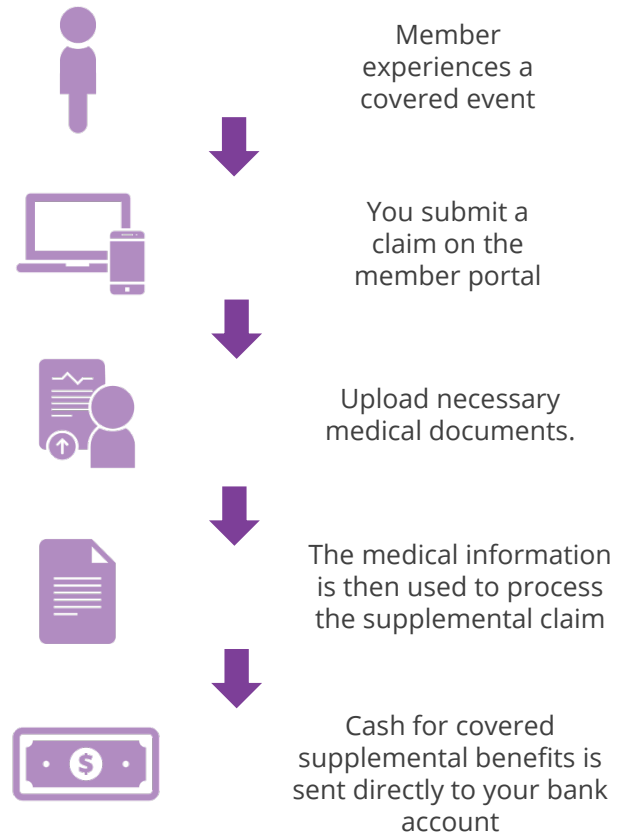
**Remember, that's why you signed up.**

### It's easy to submit claims on the member portal

Here's how it works:

Go to [www.myaetnasupplemental.com](http://www.myaetnasupplemental.com). Register on the site if you haven't already. (You'll need your Member ID or social security number.)

1. Click on "Report New Claim".
2. Just follow the steps and answer the questions.
3. Upload related medical documents.
4. Review your claim for accuracy and submit.



**That's it. Filing a claim is really that simple.**

### Other ways to file claims

You can also print and mail claims forms to: Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079. **Don't have internet access?** You can request a paper claim form. Call us toll-free at **1-800-607-3366** or write to us at the address above.

### Have questions? Need help?

View your benefits summary on our secure member website. You can access this site 24 hours a day, 7 days a week. Or call our Customer Service representatives Monday through Friday, 8 a.m. to 6 p.m. at **1-800-607-3366**.