

APL Quick Access & Contacts for Insureds

Contact APL

Claims

For claims and benefits questions:

📞 **800-256-8606, Opt. 2**

(Spanish-speaking customers, select Opt. 9)

✉️ **claims@ampublic.com**

Customer Service

For general questions:

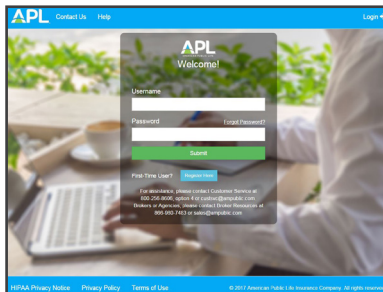
📞 **800-256-8606, Opt. 4**

(Spanish-speaking customers, select Opt. 9)

✉️ **custsvc@ampublic.com**

Online Tools

APL's Online Service Center (OSC) is a secure portal where you have 24/7 access to your coverage and benefits. Registration is fast and easy! Visit secured.ampublic.com and click [Register Here](#) to get started now.



With your OSC account, you can easily:

- View and print ID cards
- Download policy documents
- Check claims status
- Access Explanation of Benefits (EOBs)
- Find claim and change forms