

Simple

Aetna Critical Illness and Hospital Indemnity: Filing claims for your supplemental health benefits couldn't be easier

Get cash benefits fast

When an illness or hospital stay happens to you or a covered family member, you can get cash benefits for qualifying health events or procedures.

Remember, that's why you signed up.

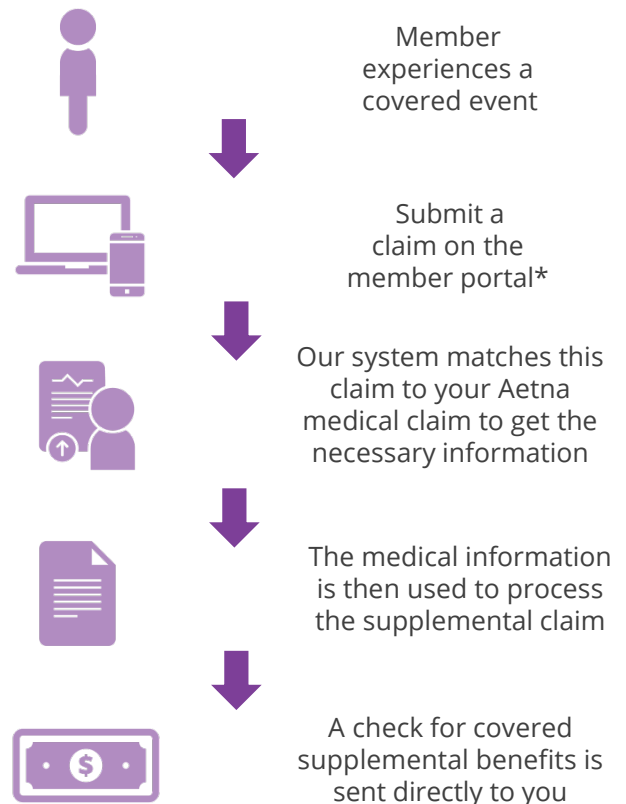
It's easy to submit claims on the member portal.

Here's how it works:

Go to www.myaetnasupplemental.com. Register on the site if you haven't already. (You'll need your Member ID or social security number.)

1. Click on "Report New Claim."
2. Just follow the steps and answer the questions.
3. Review your claim for accuracy and submit.

If you're an Aetna medical member, you're all set. If you're not, no problem. Just upload related medical documents to move on.



*If you're not an Aetna medical member, you'll need to upload necessary medical documents.

You may get cash benefits for taking care of your health. If you signed up for the Critical Illness plan, you and any covered members are eligible to receive an annual wellness benefit for completing a covered health screening. Just follow the same steps to file a claim and reap the cash rewards.

That's it. Filing a claim is really that simple.

Other ways to file claims

You can also print and mail claims forms to: Aetna Voluntary Plans, PO Box 14079, Lexington, KY 40512-4079. **Don't have internet access?** You can request a paper claim form. Call us toll-free at **1-800-607-3366** or write to us at the address above.

Have questions? Need help?

View your benefits summary on our secure member website. You can access this site 24 hours a day, 7 days a week. Or call our Customer Service representatives Monday through Friday, 8 a.m. to 6 p.m. at 1-800-607-3366.