

# Benefit Contact Information

## MRIC BENEFITS

Financial Benefit Services  
(800) 583-6908  
[www.txescbenefits.com](http://www.txescbenefits.com)

## SHORT & LONG TERM DISABILITY

The Hartford  
File a STD claim: (866) 783-2255  
File a LTD claim: (800) 423-2765  
[www.lincolnfinancial.com](http://www.lincolnfinancial.com)

## FLEXIBLE SPENDING ACCOUNT

National Benefit Services  
(800) 274-0503  
[www.nbsbenefits.com](http://www.nbsbenefits.com)

## MEDICAL

Blue Cross and Blue Shield of Texas  
(866) 355-5999  
[www.bcbstx.com/trsactivecare](http://www.bcbstx.com/trsactivecare)

## CANCER

Policy # LY0276  
Loyal American  
(800) 366-8354

## COBRA (DENTAL & VISION)

National Benefit Services  
(800) 274-0503  
[www.nbsbenefits.com](http://www.nbsbenefits.com)

## HOSPITAL INDEMNITY

Policy #802613  
Aetna  
(800) 607-3366  
[www.aetna.com](http://www.aetna.com)

## LIFE AND AD&D

Group # G00613435-0017  
AUL a OneAmerica Company  
(800) 537-6442  
[www.oneamerica.com](http://www.oneamerica.com)

## COBRA (MEDICAL)

bswift  
(833) 682-8972

## TELEHEALTH

MDLIVE  
(888) 365-1663  
[www.consultmdlive.com](http://www.consultmdlive.com)

## EMPLOYEE ASSISTANCE PROGRAM

AUL a OneAmerica Company  
(855) 387-9727  
[www.guidanceresources.com](http://www.guidanceresources.com)

## MASA MEDICAL TRANSPORT

MASA  
(800) 423-3226  
[www.masamts.com](http://www.masamts.com)

## DENTAL

Group # 3309408  
Cigna  
(800) 244-6224  
[www.mycigna.com](http://www.mycigna.com)

## VISION

Group # 27244-01/17  
Superior Vision  
(800) 507-3800  
[www.superiorvision.com](http://www.superiorvision.com)

## INDIVIDUAL LIFE

5Star Life Insurance Company  
(800) 776-2322  
[www.5starlifeinsurance.com](http://www.5starlifeinsurance.com)

## IDENTITY THEFT PROTECTION

ID Watchdog  
(800) 774-3772  
[www.idwatchdog.com](http://www.idwatchdog.com)