

TRS HMO Additional Resources

Teacher Retirement System Of Texas

General Information

- [TRS Website](https://trs.texas.gov) (trs.texas.gov)
- [TRS Forms](#)
- [Frequently Asked Questions about TRS-ActiveCare](#)

General Contact Information

TRS-ActiveCare Customer Service: **1-866-355-5999** Scott & White Health Plan (HMO): **1-844-633-5325** Blue Essentials Access (HMO): **1-888-378-1633**

TRS HMO Additional Resources

Blue Essentials (West & South Texas)

Contact Information

1-888-378-1633

Weekdays: 8 a.m. – 6 p.m., CT

2022-2023: Plan Information

- [Regional Rates](#)
- Plan Highlights
 - [Plan Highlights](#)
 - [Plan Highlights](#) (English & Spanish)
- What Region is my District In?
 - [AskTED](#)
 - [Participating District List](#)

2021-2022: Plan Information

- [Plan Highlights](#)
- [Plan Highlights](#) (Spanish)
- [Summary of Benefits and Coverage](#) – West Texas
- [Summary of Benefits and Coverage](#) – West Texas (Spanish)
- [Summary of Benefits and Coverage](#) – South Texas
- [Summary of Benefits and Coverage](#) – South Texas (Spanish)

TRS HMO Additional Resources

General Information

- [Blue Essentials Home Page](#)
- [Blue Access for Members](#)
- Prescription Drug Benefit – [MyPrime.com](#)
- [Health and Wellbeing](#)
- [Update your Preferences](#)
- [Claim Form](#)
- [Transition of Care Form](#)
- [Standard Authorization Form to Use or Disclose Protected Health Information \(PHI\)](#)

24/7 Nurseline

Call the 24-hour nurseline seven days a week to speak with a registered nurse when you or a family member has a health problem or question. Nurses provide health advice and information about high fevers, earaches, cuts, bruises and more. To talk to a nurse or to access an audio library of over 1,200 topics, call **1-888-315-9473**.

TRS HMO Additional Resources

Baylor Scott & White (Central & North Texas)

Contact Information

Baylor Scott & White's highly trained Customer Advocates can help you with things like finding a provider and answering questions about your benefits or claims. If you're experiencing a problem, they'll help make it right. Whatever your question or concern may be, their Customer Advocates will work with you to resolve it as quickly as possible—in most cases, before you hang up the phone.

Call us at **800-321-7947**, 7 AM to 7 PM, Monday – Friday OR

Send a secure email and receive a secure response through the [Member Portal](#)

[Baylor Scott & White Website](#)

For COBRA questions contact WageWorks: Call **877-722-2667** from 7 AM – 7 PM, Monday – Friday or email MyBenefits@WageWorks.com.
Download the [WageWorks COBRA Participant Site User Guide](#).

2022-2023: Plan Information

- [Regional Rates](#)
- [Member Guide](#)
- [Benefits Booklet](#)
- [Rates & Benefit Changes](#)
- Plan Highlights
 - [Plan Highlights](#)
 - [Plan Highlights](#) (English & Spanish)
- What Region is my District In?
 - [AskTED](#)
 - [Participating District List](#)

2021-2022: Plan Information

- [Benefits Booklet](#)
- [Rates and Benefit Changes](#)
- [Rates and Benefit Changes](#) (Spanish)

TRS HMO Additional Resources

General Information

- [Baylor Scott & White Website](#)
- [Member Portal](#)
- [BSWHP Map](#)
- [Transition of Care](#)

Nurse Advice Line

Call Nurses are available to our members 24/7. Our nurses can give you information about how to take care of yourself at home or can help you decide if an appointment, an urgent care visit or an emergency room visit is best for your symptoms. If you want to talk to a nurse, call **877.505.7947**.

Provider Search

SWCP TRS members can see providers anywhere in our service area, no matter where they live. Their open access HMO means members are free to see any network provider without a referral. [Find a Provider](#)

Pharmacy/Prescriptions Resources

- [SWHP Group Value Formulary](#)
- [Quantity Limits-Group Value and Group Choice](#)
- [Drug Request](#)
- [SWHP Specialty Pharmacy Drug Program](#)