

DEER OAKS EAP SERVICES

2020 LEADERSHIP CERTIFICATE

WEBINAR SERIES



ABOUT THE SERIES

A series of important topics designed to provide supervisors, managers, and other interested employees with enhanced skills to improve workplace morale, employee motivation, and staff productivity.

ACCESS

In order for your supervisors/managers and other interested employees to be eligible to register for this series, four (4) hours will be deducted from your organization's training hour bank. Your employees will then be able to register for the live sessions and have unlimited access to the session recordings. Supervisors/managers that attend all four sessions either live or via online recording will receive the Deer Oaks 2020 Leadership Certificate. If your organization is interested in participating, please speak with your account manager.



CONTACT YOUR EAP

Toll-Free: (866) 327-2400
Website: www.deeroakseap.com
Email: eap@deeroaks.com

HOW TO BUILD A STRONG TEAM

This important presentation is designed to provide managers and supervisors with practical strategies for building a strong team environment for their staff. The session will discuss the barriers to creating a positive team environment, the basics of working effectively with different personalities, generations, etc., and several communication approaches that are important for strengthening relationships among team members.

When: January 27th, 1:00 – 2:00 PM CT

HOW TO BECOME A MORE EFFECTIVE MANAGER

This important session provides a comprehensive overview of the management and leadership skills necessary to be a manager that can effectively motivate and engage a work team. The skills that will be covered in this class include employee relationship development, teambuilding, coaching, performance management, and conflict resolution.

When: April 27th, 1:00 – 2:00 PM CT

PRESENTATION SKILLS FOR SUPERVISORS

This practical presentation is designed to provide an overview of the basic elements necessary to give effective presentations. The topics to be covered include developing your message, interacting effectively with your audience, and how to prepare for delivering your message.

When: July 27th, 1:00 – 2:00 PM CT

EMOTIONAL INTELLIGENCE FOR SUPERVISORS

Our emotions can bring us joy and happiness, but also pain and frustration if we don't manage them well. This important presentation discusses the steps necessary for supervisors to build and maintain a balanced emotional life at work to improve relationships with employees and achieve greater levels of success as a leader.

When: October 26th, 1:00 – 2:00 PM CT