

Experts Help You Navigate Healthcare

and Negotiate Medical Bills



Health Advocate Solutions gives you access to:

► Health Advocacy

- You'll be connected to a Personal Health Advocate who can help:
 - » Untangle medical bills and insurance claims
 - » Locate doctors, specialists, hospitals, dentists, and pharmacies
 - » Clarify benefits and answer questions about tests, treatments, and medications
 - » Coordinate care among multiple providers
 - » Assist with eldercare and related healthcare issues
 - » Arrange second opinions
 - » Transfer medical records
 - » Provide information about generic drug options

► Medical Bill Saver™

- Experts who know the ins and outs of billing practices will attempt to negotiate discounts on your behalf, possibly leading to a reduction in your costs
- Receive an easy-to-read personal Savings Results Statement summarizing the outcome and payment terms for successful negotiations

► NurseLine™

- Highly trained registered nurses are on-call 24/7 to answer your questions for non-urgent concerns
- Nurses can offer self-care tips, direct you to the appropriate care for immediate attention, or tell you how to ease common problems such as a sore shoulder
- Respond to most requests by the next business day
- Have passed rigorous credentialing and completed extensive training

In-network healthcare prices vary
by 300% or more.



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The Health Advocacy program is not health insurance. Health Advocacy provides administrative, informational and referral type services, through its employees. Health Advocacy does not provide medical services and does not recommend treatment. Independent healthcare practitioners, who are not Health Advocacy's employees or agents, provide all medical services.