

## Lump Sum Disability Insurance Claim Packet

*Products and financial services provided by  
American United Life Insurance Company®  
a OneAmerica® company  
P.O. Box 9060  
Portland, ME 04104  
Fax: 1-844-287-9499  
Toll Free Phone: 1-855-517-6365  
Disability.claims@oneamerica.com*



### Lump Sum Disability Insurance Filing Instructions

#### INSTRUCTIONS – PLEASE READ CAREFULLY

- All questions must be answered fully and accurately before a decision on benefit entitlement can be made
- The Employee's Statement for Lump Sum Disability Insurance Claim form should be completed by the Employee
- The Employee should enclose a copy of his/her driver's license or other government issued photo ID
- The Employee should read, sign and date the Authorization for Release of Information form
- The Policyholder's Statement for Lump Sum Disability Insurance Claim form should be completed by the Employer
- The Employer should attach a copy of the employee's current job description
- The Employer should attach a copy of the employee's enrollment forms
- The Attending Physician's Statement for Lump Sum Disability Insurance Claim should be completed by the primary medical provider treating the Employee for the conditions related to this injury or sickness
- The Employee should complete the Direct Deposit Authorization Agreement if he/she wishes to have payment deposited into his/her bank account. Banking information specified on the form should be attached.

If you have questions when completing this form, please call a claims representative at 1-855-517-6365.

Completed forms and communications should be sent to:

American United Life Insurance Company®  
P.O. Box 9060  
Portland, ME 04104

Or

Fax: 1-844-287-9499

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Disability.claims@oneamerica.com

**Lump Sum Disability Insurance  
Policyholder's Statement**

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**Policyholder's Statement for Lump Sum Disability Insurance Claim Form**

**Please enclose a copy of all enrollment forms and a current job description for this employee.**

Employer Name: \_\_\_\_\_ Policyholder Number: \_\_\_\_\_  
 Employee Name: \_\_\_\_\_ Employee Phone Number: \_\_\_\_\_  
 Employee Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Employee Social Security Number: \_\_\_\_\_ Employee Date of Birth: \_\_\_\_\_  
 Employee Hire Date: \_\_\_\_\_ Number of Hours Worked per Week: \_\_\_\_\_  
 Effective Date of Employee Insurance: \_\_\_\_\_

Date Employee was last physically/Actively at Work: \_\_\_\_\_  
 Reason for stopping work:  Sickness/Injury  Dismissed  Resigned  Layoff  Retired  FMLA  
 Other Leave of Absence  Other Reason: \_\_\_\_\_

Is sickness or injury due to employment?  Yes  No  
 If "Yes", has Employee filed a Worker's Compensation Claim?  Yes  No  
 Date returned to work: \_\_\_\_\_  Full-Time  Part-Time  
 If part-time, number of hours worked per week: \_\_\_\_\_  
 If Employee has not returned to work, estimated return to work date: \_\_\_\_\_  
 Date employment terminated: \_\_\_\_\_ Date insurance coverage terminated: \_\_\_\_\_

Employee occupation: \_\_\_\_\_ Insurance Class/Option: \_\_\_\_\_  
 Employee is:  Hourly  Salary  Executive  Management  Salaried/Non-exempt  
 (Check all that apply)  Bargaining  Non-bargaining

Are the Employee's wages subject to FICA tax?  Yes  No  
 If "Yes", is Employee subject to:  Full FICA tax  Medicare portion only  
 Percentage of Employee/Employer contribution to premium for this disability coverage (as of policy year of disability):  
 Employee  100%  Other \_\_\_\_\_% Is Employee contribution:  Pre-tax deduction  
 Employer  100%  Other \_\_\_\_\_%  Post-tax deduction

The undersigned represents any information or documents provided to American United Life Insurance Company® (AUL) by the undersigned prior to and after the date of the application for insurance and the facts and other matters contained in the foregoing are true and accurate to the best of the undersigned's knowledge and belief. The undersigned understands and agrees that any insurance coverage or benefits are contingent upon any statements made to AUL or its third party administrator as being completed and correct. The undersigned acknowledges reading and understanding the state specific fraud statements and the Discretionary Authority statements on the following pages.

_____ Name of Policyholder (Company)	_____ Print Name & Title of Official Representative
_____ Mailing Address of Policyholder (Company)	_____ Signature
_____ Telephone Number	_____ Fax Number
_____ Email Address	_____ Date

**Lump Sum Disability Insurance  
Employee's Statement**

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**Employee's Statement for Lump Sum Disability Insurance Claim Form**

**To avoid processing delay, all questions must be answered fully and accurately.**  
A copy of your driver's license or other government issued photo ID must be attached.

Employee Name: \_\_\_\_\_ Policyholder Name and Number: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_ Social Security Number: \_\_\_\_\_ Gender:  Male  Female  
Employee Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Employee Phone Number: \_\_\_\_\_ Employee Email Address: \_\_\_\_\_  
Marital Status:  Single  Married  Widowed  Divorced  
Name of Spouse: \_\_\_\_\_ Spouse's Date of Birth: \_\_\_\_\_  
Spouse's Gender:  Male  Female  
Dependent Children's names and dates of birth: \_\_\_\_\_  
\_\_\_\_\_

Name of Employer: \_\_\_\_\_ Employer Phone Number: \_\_\_\_\_  
Employer Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Your Occupation and Title: \_\_\_\_\_  
Are you?  Right Handed  Left Handed  
Essential duties of your job at the time of the sickness or injury: \_\_\_\_\_

How many hours were you regularly working per week with your present employer? \_\_\_\_\_  
Are you authorized to work/reside in the U.S.?  Yes  No  
Was your job modified after the onset of symptoms?  Yes  No  
If "Yes", why? \_\_\_\_\_  
Did/Do you have any other income producing activities or are you self employed?  Yes  No  
If "Yes", please describe your activity, job, number of hours worked per week, earnings, and how long you have been working in this capacity: \_\_\_\_\_  
\_\_\_\_\_

Are you currently in military service?  Reserves  Active Date active service began: \_\_\_\_\_

Date of injury or date first noticed symptoms: \_\_\_\_\_ Date you last worked: \_\_\_\_\_  
Date returned to work: \_\_\_\_\_  Full Time  Part Time  
Describe how and where sickness and/or injury occurred or describe the onset and nature of your condition including symptoms. If more space is needed, attach sheet of paper. \_\_\_\_\_

What events led up to your need to file this claim? \_\_\_\_\_  
\_\_\_\_\_

Describe your current treatment plan for the sickness and/or injury: \_\_\_\_\_  
\_\_\_\_\_

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Employee Name: \_\_\_\_\_ Policyholder Name and Number: \_\_\_\_\_

Does your return to work or treatment plan include a modified work arrangement? If not, why not? \_\_\_\_\_  
\_\_\_\_\_

Have you applied for Social Security Disability benefits?  Yes  No  
If "No", do you intend to file?  Yes  No  
Have you been approved for Social Security Disability benefits?  Yes  No  
If "Yes", effective date of Social Security Disability benefits: \_\_\_\_\_

If your request for Lump Sum Disability Insurance benefits is approved, do you want us to withhold federal income taxes?  Yes  No  
If "Yes", complete, sign and attach IRS form W-4S (\$88.00 Minimum Withholding)

**1. Medical Treating Sources**

a. Please list all over the counter and prescribed medications:

Medication	Dosage	Frequency	Prescribed by	Pharmacy
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

b. Please list all medical providers:

Medical Provider	Address/Phone Number	Last Appointment
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

c. Have you been hospitalized due to this sickness or injury?  Yes  No If "Yes", please provide:

Hospital Name	Address	Dates of Confinement
_____	_____	_____
_____	_____	_____

d. Please list all pharmacies you utilize:

Pharmacy Name	Address	Phone
_____	_____	_____
_____	_____	_____
_____	_____	_____

e. Provide the names and addresses of your current and previous medical/health insurance carrier:

Carrier	Address	Phone	Policy/Medical Record Number
_____	_____	_____	_____
_____	_____	_____	_____

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**2. Training, Education and Experience**

**a. Educational History**

Do you have a high school diploma or GED certificate?  Yes  No Highest grade completed: \_\_\_\_\_

Degree?  BA  BS  MA  MS  CAGS  PhD  Other \_\_\_\_\_

Date received: \_\_\_\_\_

College/University/Trade School: \_\_\_\_\_ Major: \_\_\_\_\_

Other training and/or licenses/certificates held: \_\_\_\_\_

Other languages spoken: \_\_\_\_\_

**b. Computer Skills**

How would you rate your current computer skills?  Poor  Fair  Good  Very Good

How long have you used computers: \_\_\_\_\_ Years \_\_\_\_\_ Months

Do you have a computer at home?  Yes  No If "Yes", do you have access to the internet?  Yes  No

If "Yes", Type of Access:  Dial Up Modem  DSL  Cable Modem  Other \_\_\_\_\_

How often do you use your computer? \_\_\_\_\_ Hours per Week \_\_\_\_\_ Hours per Day

Are you proficient in any of the following:  Word Processing  Spreadsheets  Databases  
 Email  Presentation  Desktop Publishing  
 Instant Messaging  Social Media Websites (ie Facebook)

**c. Additional Skills, Hobbies, Interests, Clubs, Church Organization, Etc.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**d. Do you plan to travel?**  Yes  No

**Do you plan to travel or live abroad?**  Yes  No

**e. Employment History**

List all past employers, attaching a separate sheet if necessary.

Employer: \_\_\_\_\_ Job Title: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Industry: \_\_\_\_\_ Salary: \$ \_\_\_\_\_

Job duties/responsibilities (describe what you did): \_\_\_\_\_

Do you have supervisory experience? (please describe): \_\_\_\_\_

Employer: \_\_\_\_\_ Job Title: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Industry: \_\_\_\_\_ Salary: \$ \_\_\_\_\_

Job duties/responsibilities (describe what you did): \_\_\_\_\_

Do you have supervisory experience? (please describe): \_\_\_\_\_

Employer: \_\_\_\_\_ Job Title: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Industry: \_\_\_\_\_ Salary: \$ \_\_\_\_\_

Job duties/responsibilities (describe what you did): \_\_\_\_\_

Do you have supervisory experience? (please describe): \_\_\_\_\_

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**f. Military History**

Army     Navy     Air Force     Marines     Other: \_\_\_\_\_

Job Title: \_\_\_\_\_ Highest rank achieved: \_\_\_\_\_

Duties (describe what you did): \_\_\_\_\_

**g. Transportation Information**

Do you have a valid driver's license?  Yes  No      Do you have transportation?  Yes  No

List any endorsements (i.e. Hazmat, CDL): \_\_\_\_\_ List any restrictions to your license: \_\_\_\_\_

What type of vehicle do you drive? \_\_\_\_\_ Automatic or manual transmission: \_\_\_\_\_

Do you have handicapped plates or a placard?  Yes  No    If "Yes", date issued: \_\_\_\_\_

**3. Activities of Daily Living**

**a. Do you require assistance with any of the following?**

Bathe     Yes  No      Dress     Yes  No      Toilet     Yes  No  
Transfer     Yes  No      Eat     Yes  No

Type of assistance required: \_\_\_\_\_

**b. Are you involved with any volunteer activities?**  Yes  No

If "Yes", please describe: \_\_\_\_\_

**c. Describe your sleep habits:** \_\_\_\_\_

How have they changed since work ceased? \_\_\_\_\_

**d. Do you grocery shop?**  Yes  No    If "No", why not? \_\_\_\_\_

When you grocery shop, do you use a motorized cart?  Yes  No

Are you able to do housework?  Yes  No

Do you have laundry facilities in your home?  Yes  No

Are you able to do the laundry?  Yes  No

**e. What type of exercise programs are you regularly engaged in performing (i.e. Aerobics, etc.)?** \_\_\_\_\_

Did you exercise regularly prior to your sickness or injury?  Yes  No

**f. Do you have children, grandchildren or other children that you care for?**  Yes  No

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g. Please describe in detail your activities in a typical 24 hour period: \_\_\_\_\_

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The Lump Sum Disability Insurance benefit may or may not qualify for favorable tax treatment under the Internal Revenue Code of 1986. If the Lump Sum Disability Insurance benefit qualifies for favorable tax treatment, the benefits may be excludable from the person's income and not subject to federal taxation. The person is advised to consult with a qualified tax advisor about circumstances under which he/she could receive Lump Sum Disability Insurance benefits excludable from income under federal law.

Receipt of the Lump Sum Disability Insurance benefit may affect a person's, his/her spouse's, or his/her family's eligibility for public assistance programs such as medical assistance (Medicaid), Aid to Families with Dependent Children (AFDC), supplementary social security income (SSI), and drug assistance programs. The person is advised to consult with a qualified financial advisor and with governmental agencies concerning how receipt of such a payment will affect a person's, his/her spouse's, or his/her family's eligibility for government benefits or entitlements.

The undersigned represents any information or documents provided to American United Life Insurance Company® (AUL) by the undersigned prior to and after the date of the application for insurance and the facts and other matters contained in the foregoing are true and accurate to the best of the undersigned's knowledge and belief. The undersigned understands and agrees that any insurance coverage or benefits are contingent upon any statements made to AUL or its third party administrator as being completed and correct. The undersigned acknowledges reading and understanding the state specific fraud statements and the Discretionary Authority statements on the following pages.

Signature of Employee: \_\_\_\_\_

Name of Employee (please print): \_\_\_\_\_

Date: \_\_\_\_\_

**Lump Sum Disability Insurance  
Attending Physician's Statement**

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Employee Name: \_\_\_\_\_ Policyholder Name and Number: \_\_\_\_\_

**Attending Physician's Statement for Lump Sum Disability Claim Form**

**Please attach copies of all medical records and test results.**

Name of Patient: \_\_\_\_\_  Male  Female Date of Birth: \_\_\_\_\_  
*First Middle Last*

Blood Pressure (*last visit*) Date: \_\_\_\_\_  Left-handed  
Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Systolic: \_\_\_\_\_ / Diastolic: \_\_\_\_\_  Right-handed

**1. History**

- a. Is this condition due to:  Sickness  Injury
- b. When did symptoms first appear or injury occur: \_\_\_\_\_
- c. Date patient was unable to work because of stated impairment: \_\_\_\_\_
- d. Date you first restricted patient's ability to work due to this condition: \_\_\_\_\_
- e. Has patient ever had same or similar condition?  Yes  No  
If "Yes", state when and describe: \_\_\_\_\_
- f. Was this patient referred to you?  Yes  No  
If "Yes", by whom and what is his/her specialty? \_\_\_\_\_
- g. Have you referred this patient to another treating provider?  Yes  No  
If "Yes", to whom and what is his/her specialty? \_\_\_\_\_

**2. Diagnosis**

- a. Primary diagnosis impacting function: \_\_\_\_\_ ICD9/10 Code(s) \_\_\_\_\_  
Nature of treatment (including surgery or other procedures):  
\_\_\_\_\_  
\_\_\_\_\_
- b. Secondary diagnosis impacting function: \_\_\_\_\_ ICD9/10 Code(s) \_\_\_\_\_  
Nature of treatment (including surgery or other procedures):  
\_\_\_\_\_  
\_\_\_\_\_
- c. Subjective Symptoms: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- d. Tests Conducted:  X-rays  CT Scan  MRI  EKG  Lab Work  Psychological Testing
- e. Objective findings: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**3. Dates of Treatment for this condition**

- a. Date of first visit: \_\_\_\_\_
- b. Date of last visit: \_\_\_\_\_
- c. Next office visit: \_\_\_\_\_
- d. Frequency:  Weekly  Monthly  Other: \_\_\_\_\_
- e. Does treatment regimen include a return to work component if functional improvement is anticipated?  Yes  No



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4. Is the patient required to take any prescription medication regularly for the stated condition?  Yes  No

If "Yes", please list all current prescribed medications:

Medication	Dosage	Frequency	Prescribed by	Pharmacy
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

**5. Progress**

- a. Has patient .....  Recovered  Improved  Unchanged  Retrogressed  
 b. Is patient .....  Ambulatory  House confined  Bed confined  Hospital confined

If "Hospital Confined", give name and address of location: \_\_\_\_\_

Dates of Confinement: \_\_\_\_\_

- c. Do you expect any significant improvement in the future?  Yes  No  
 If "Yes", when?:  1 Month  1 - 3 Months  3 - 6 Months  6 - 12 Months  Other  
 If "No", why not? \_\_\_\_\_

**6. Restrictions and Limitations**

- a. What restrictions, if any, have you placed upon your patient? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 b. When were these placed and when do you anticipate lifting them? \_\_\_\_\_  
 \_\_\_\_\_  
 c. How have these restrictions or limitations changed since the patient ceased work? \_\_\_\_\_  
 \_\_\_\_\_

**7. Cardiac (if applicable)**

- a. Functional Capacity  Class 1 (No Limitation)  Class 2 (Slight Limitation)  
(American Heart Assoc. Standards)  Class 3 (Marked Limitation)  Class 4 (Complete Limitation)  
 b. Was this patient referred to cardiac rehab?  Yes  No  
 c. Why, or why not? \_\_\_\_\_

**8. Mental / Nervous Impairment (if applicable)**

- Class 1 – Patient is able to function under stress and engage in interpersonal relations (No limitations)  
 Class 2 – Patient is able to function in most stress situations and engage in most interpersonal relations (Slight limitations)  
 Class 3 – Patient is able to engage in only limited stress situations and engage in only limited interpersonal relations  
(Moderate limitations)  
 Class 4 – Patient is unable to engage in stress situations or engage interpersonal relations (Marked limitations)  
 Class 5 – Patient has significant loss of psychological, physiological, personal and social adjustment (Severe limitations)

- a. Please define what is considered "stress" as it applies to this patient. \_\_\_\_\_  
 b. What stress and problems in interpersonal relations has patient had on patient's prior job? \_\_\_\_\_  
 c. Remarks: \_\_\_\_\_  
 \_\_\_\_\_

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9. Is the patient competent to endorse checks and direct the use of proceeds thereof?  Yes  No

**10. Current Functional Ability**

a. In an 8 hour day, what is the maximum number of hours your patient could perform each of these levels of activity?  
(please indicate appropriate number of hours):

- \_\_\_ Hrs. Sedentary Activity      10 lbs. maximum lifting or carrying articles. Walking/standing on occasion.  
Sitting 6 to 8 hours.
- \_\_\_ Hrs. Light Activity            20 lbs. maximum lifting, carrying 10 lbs. articles frequently, most jobs involving standing with a  
degree of pushing and pulling. Standing 6 to 8 hours.
- \_\_\_ Hrs. Medium Activity        50 lbs. maximum lifting with frequent lifting/carrying of up to 25 lbs.  
Frequent walking and standing.
- \_\_\_ Hrs. Heavy Activity         100 lbs. maximum lifting, frequent lifting/carrying of up to 50 lbs.  
Frequent walking and standing.

b. Please check appropriate box:

	Occasionally 0% to 33%	Frequently 33% to 66%	Continuously 66% to 100%
Bending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climbing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kneeling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Squatting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crawling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Push/pull	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lifting (lbs.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

No. of lbs. \_\_\_\_\_ No. of lbs. \_\_\_\_\_ No. of lbs. \_\_\_\_\_  
No. of lbs. \_\_\_\_\_ No. of lbs. \_\_\_\_\_ No. of lbs. \_\_\_\_\_

What is this assessment based on?  Observed activity  Measured activity  Physical therapy report

c. Please list current restrictions (activities which should not be performed) and limitations (activities which can not be performed) from activities not addressed above (i.e. driving, working at heights, etc.) Please be specific. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d. Upper Extremity Function – Please indicate upper extremity functional capabilities:

Simple grasp	<input type="checkbox"/> Left	<input type="checkbox"/> Right	Comments _____
Pinch	<input type="checkbox"/> Left	<input type="checkbox"/> Right	Comments _____
Fine manipulation	<input type="checkbox"/> Left	<input type="checkbox"/> Right	Comments _____
Power grip	<input type="checkbox"/> Left	<input type="checkbox"/> Right	Comments _____
Repetitive motion	<input type="checkbox"/> Left	<input type="checkbox"/> Right	Comments _____

The undersigned Medical Provider represents and warrants any information or documents provided to American United Life Insurance Company® (AUL) by this Medical Provider and the facts and other matters contained in the foregoing are true and accurate to the best of the undersigned's knowledge and belief. The undersigned Medical Provider acknowledges reading and understanding the state specific fraud statements on the following pages.

Attending Physician's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Medical Provider's Name (Please Print): \_\_\_\_\_

Degree / Specialty: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_ Tax ID#: \_\_\_\_\_

Office Address: \_\_\_\_\_

Number/Street

City or Town

State

Zip Code

## Fraud Notices

Products and financial services provided by  
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- **Fraud Warnings** (For use in AL, AR, DC, LA, NM, TX and WV): Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.
- **Alaska:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.
- **Arizona:** For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.
- **California:** For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.
- **Colorado:** It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment or fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the department of regulatory agencies.
- **Delaware, Idaho, Indiana, Oklahoma:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any statement of claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.
- **Florida:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.
- **Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of a claim or an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.
- **Maine, Tennessee, Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.
- **Maryland, Rhode Island:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.
- **Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.
- **New Hampshire, Ohio:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud.
- **New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.
- **Oregon:** Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.
- **Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or any other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such a person to criminal and civil penalties.
- **Virginia:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

## Discretionary Authority

*Products and financial services provided by  
American United Life Insurance Company®  
a OneAmerica® company  
P.O. Box 9060  
Portland, ME 04104  
Fax: 1-844-287-9499  
Toll Free Phone: 1-855-517-6365  
Disability.claims@oneamerica.com*



The following discretionary authority rights shall apply to all policies except the states below:

**DISCRETIONARY AUTHORITY:** Benefits under the policy will be paid only if American United Life Insurance Company® (AUL) (or its third party administrator) decides in its discretion the claimant is entitled to them. Except for the functions the policy explicitly reserves to the Participating Unit or Trustee, AUL (or its third party administrator) reserves the right to: 1) manage the policy and administer claims under it; and 2) interpret the provisions and resolve any questions arising under it.

AUL's (or its third party administrator's) authority includes, but is not limited to, the right to:

- 1) establish and enforce procedures for administering the policy and claims under it;
- 2) determine participants' eligibility for coverage and entitlement to benefits;
- 3) determine what information it reasonably requires to make such decisions; and
- 4) resolve all matters when a claim review is requested.

Any decision that AUL (or its third party administrator) makes, in the exercise of its authority, will be conclusive and final subject to any rights under applicable laws such as the Employee Retirement Income Security Act (ERISA). This provision applies only where the interpretation of the policy is governed by ERISA. AUL may delegate some or all of its rights under this Discretionary Authority provision to another person or entity, and AUL hereby desires to share with and delegate rights under this provision to its designated third party administrator.

Such discretionary authority shall not apply in the following states:

1. Arkansas
2. Alaska
3. California
4. Colorado
5. Hawaii
6. Kentucky
7. Illinois
8. Maine
9. Minnesota
10. Missouri
11. Montana
12. Michigan
13. New Jersey
14. New York
15. Oregon
16. Rhode Island
17. South Dakota
18. Texas
19. Utah
20. Vermont
21. Washington
22. Washington, D.C.
23. Non-ERISA governed policies in New Hampshire

**Authorization for Release of Information – HIPAA Compliant**

(Excluding Psychotherapy Notes)

Products and financial services provided by American United Life Insurance Company® a OneAmerica® company  
P.O. Box 9060  
Portland, ME 04104  
Fax: 1-844-287-9499  
Toll Free Phone: 1-855-517-6365  
Disability.claims@oneamerica.com



**To be signed, dated and returned by the insured/claimant.**

Claimant Name:	Claimant Date of Birth:
Claim Number:	Employer Name and Policy Number:

I authorize any licensed physician, any other medical practitioner or provider, pharmacy benefit manager, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, the Social Security Administration, consumer reporting agency or employer having information available as to diagnosis, treatment and prognosis with respect to any physical or mental condition and/or treatment of me, and any non-medical information about me (including any information, data or records regarding my Social Security, FICA earnings history, Worker’s Compensation, State Disability, pension, credit, earnings and employment history) to give any and all such information to American United Life Insurance Company® (AUL) and AUL’s reinsurer(s) excluding psychotherapy notes and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records (including psychiatric, alcohol, and drug abuse, and, where permitted by law, **HIV/AIDS** information) which may have been acquired in the course of examination or treatment. I understand that the information obtained by use of this authorization will be used by AUL, AUL’s reinsurer(s) and the above-described representatives to evaluate and adjudicate my current disability claim, and may be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, or (b) any other organization or person, employed by or representing AUL or AUL’s reinsurer(s) to assist with the evaluation and adjudication of my current disability claim or another disability claim insured by AUL and/or to report aggregate claims information to AUL. I understand that information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no longer be protected by HIPAA’s privacy rules, or any other federal or state law.

This authorization is valid for two (2) years following the date of my signature. A photocopy of this authorization is as valid as the original. I understand that my authorized representative or I have the right to request and receive a copy of this authorization and the information to which it pertains.

I understand that I have the right to revoke this authorization in writing, at any time, by providing written notification to Attn: Privacy Officer, OneAmerica Financial Partners, Inc., One American Square, P.O. Box 368, Indianapolis, Indiana 46206. However, such revocation is not effective to the extent that AUL or AUL’s reinsurer(s) have relied previously upon this authorization for the use or disclosure of my protected health information. I understand that AUL cannot condition the payment of a claim on my signing this authorization. However, I understand that my revocation of, or my failure to sign this authorization may impair AUL’s ability to evaluate my current disability claim and as a result, lack of required information may be a basis for denying that current disability claim for benefits.

**\*\*If you reside in California, Connecticut, Maine, or Massachusetts:** This authorization excludes the release of information and test results about Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS). A separate authorization signed by the insured claimant or employee-claimant (for self-insured business) is required each time results are released.

**\*\*\*If you reside in Vermont:** This authorization EXCLUDES the release of any information and test results about previously administered HIV-related tests, including but not limited to tests for HIV antibodies, T-Cell counts, AIDS or ARC. The proposed insured is NOT AUTHORIZING AUL to forward the results from any new test, requested by us, to any outside, non-affiliated company or entity not under specific contract with us to perform underwriting services, and AUL shall comply, as applicable with the provisions of Title 8, Section 4724 (20) of the Vermont Statutes.

Claimant Signature (or Authorized Representative): \_\_\_\_\_ Date: \_\_\_\_\_

Description of Personal Representative’s Authority (if applicable): \_\_\_\_\_

(\*If signed by authorized representative, attach verification of identity.)

# Direct Deposit Authorization Agreement

Products and financial services provided by  
American United Life Insurance Company®  
a OneAmerica® company  
P.O. Box 9060  
Portland, ME 04104  
Fax: 1-844-287-9499  
Toll Free Phone: 1-855-517-6365  
Disability.claims@oneamerica.com



New Direct Deposit     Change to Current Direct Deposit     Cancel Direct Deposit

## PLEASE PRINT

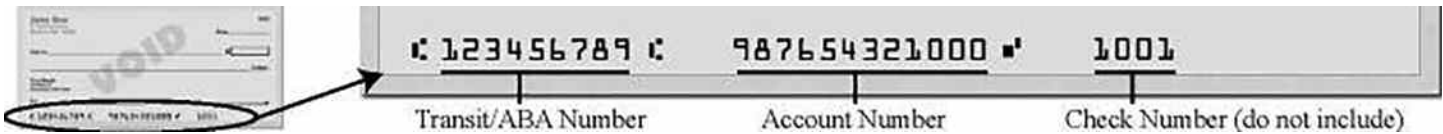
Name:	Social Security Number:
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Please fill out either the Checking Account Information Section or the Savings Account/Credit Union Information Section. American United Life Insurance Company® (AUL) will only deposit to one account.

## CHECKING ACCOUNT INFORMATION

Obtain this information directly from the bottom of your check. Please include a copy of a **voided check**.

Name of Financial Institution:	
Address of Financial Institution:	
Transit/ABA Number:	Account Number:



## SAVINGS ACCOUNT / CREDIT UNION INFORMATION

Please obtain this information from your financial institution.  
The information on your deposit slip is not applicable for this purpose.

Name of Financial Institution:	
Address of Financial Institution:	
Transit/ABA Number:	Account Number:

## AUTHORIZATION

I authorize American United Life Insurance Company® (AUL) to electronically deposit all payments due me from the policy identified above into the account identified above. I discharge and release AUL from further liability for any payments so deposited to my account. I authorize AUL to pursue corrections, if necessary, to any amounts credited to my account in error. AUL will notify me of the error and amount of overpayment.

Any such payments shall be returned to AUL by the Financial Institution if funds are available in my account or shall be returned to AUL by me, my legal representative, my estate or my heirs if the funds in my account are not sufficient to make the required correction.

I understand that AUL may terminate this electronic fund transfer at any time and for any reason and may make payments by check instead. I also understand that I may revoke this authorization at any time by written request which will be effective when received and acknowledged by AUL at its Home Office.

Signature:	Date:
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In the state of California, the following are hereby defined as unfair methods of competition and unfair and deceptive acts or practices in the business of insurance:

California Insurance Code 790.03

- (h)** Knowingly committing or performing with such frequency as to indicate a general business practice any of the following unfair claims settlement practices:
- (1) Misrepresenting to claimants pertinent facts or insurance policy provisions relating to any coverages at issue.
  - (2) Failing to acknowledge and act reasonably promptly upon communications with respect to claims arising under insurance policies.
  - (3) Failing to adopt and implement reasonable standards for the prompt investigation and processing of claims arising under insurance policies.
  - (4) Failing to affirm or deny coverage of claims within a reasonable time after proof of loss requirements have been completed and submitted by the insured.
  - (5) Not attempting in good faith to effectuate prompt, fair, and equitable settlements of claims in which liability has become reasonably clear.
  - (6) Compelling insureds to institute litigation to recover amounts due under an insurance policy by offering substantially less than the amounts ultimately recovered in actions brought by the insureds, when the insureds have made claims for amounts reasonably similar to the amounts ultimately recovered.
  - (7) Attempting to settle a claim by an insured for less than the amount to which a reasonable person would have believed he or she was entitled by reference to written or printed advertising material accompanying or made part of an application.
  - (8) Attempting to settle claims on the basis of an application that was altered without notice to, or knowledge or consent of, the insured, his or her representative, agent, or broker.
  - (9) Failing, after payment of a claim, to inform insureds or beneficiaries, upon request by them, of the coverage under which payment has been made.
  - (10) Making known to insureds or claimants a practice of the insurer of appealing from arbitration awards in favor of insureds or claimants for the purpose of compelling them to accept settlements or compromises less than the amount awarded in arbitration.
  - (11) Delaying the investigation or payment of claims by requiring an insured, claimant, or the physician of either, to submit a preliminary claim report, and then requiring the subsequent submission of formal proof of loss forms, both of which submissions contain substantially the same information.
  - (12) Failing to settle claims promptly, where liability has become apparent, under one portion of the insurance policy coverage in order to influence settlements under other portions of the insurance policy coverage.
  - (13) Failing to provide promptly a reasonable explanation of the basis relied on in the insurance policy, in relation to the facts or applicable law, for the denial of a claim or for the offer of a compromise settlement.
  - (14) Directly advising a claimant not to obtain the services of an attorney.
  - (15) Misleading a claimant as to the applicable statute of limitations.
  - (16) Delaying the payment or provision of hospital, medical, or surgical benefits for services provided with respect to acquired immune deficiency syndrome or AIDS-related complex for more than 60 days after the insurer has received a claim for those benefits, where the delay in claim payment is for the purpose of investigating whether the condition preexisted the coverage. However, this 60-day period shall not include any time during which the insurer is awaiting a response for relevant medical information from a health care provider.
- (i)** Canceling or refusing to renew a policy in violation of Section 676.10.
- (j)** Holding oneself out as representing, constituting or otherwise providing services on behalf of the California Health Benefit Exchange established pursuant to Section 100500 of the Government Code without a valid agreement with the California Health Benefit Exchange to engage in those activities.

In addition to Section 790.03 of the Insurance Code, Fair Claims Settlement Practices Regulations govern how insurance claims must be processed in this state. These regulations are available at the Department of Insurance Internet Web site, [www.insurance.ca.gov](http://www.insurance.ca.gov) or by calling the department's consumer information line at 1-800-927-HELP (4357). You may also obtain a copy of this law and these regulations free of charge from this insurer.



*American United Life Insurance Company*  
*a OneAmerica® company*  
*Fax: 1-844-287-9499*  
*Toll Free Phone: 1-855-517-6365*

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