

# 2021 LEADERSHIP CERTIFICATE WEBINAR SERIES



*In order for your employees to be eligible to register for this series, four (4) hours will be deducted from your organization's training bank. Employees will then be able to register for the live sessions and have unlimited access to the session recordings. Supervisors/managers and other interested employees that attend all four sessions either live or via online recording will receive the Deer Oaks 2021 Leadership Certificate. If your organization is interested in participating, please speak with your account manager.*

## **Session #1: How to Effectively Delegate Tasks & Responsibilities**

The ability to delegate is a key skill for every leader. This important session will discuss the process of delegating and how to do it in a way that is motivating to employees, while producing good results.

Date/Time: March 29, 2021 1:00-2:00 PM CT

## **Session #2: How to Motivate, Engage, and Retain Your Staff**

This important session will focus on providing supervisors and managers with several practical strategies to help them to more effectively connect with, motivate, and engage their teams. The strategies/skills to be discussed include building great relationships with employees, providing consistent recognition/appreciation, and assessing the satisfaction and engagement levels of your team.

Date/Time: June 28, 2021 1:00-2:00 PM CT

## **Session # 3: Successful Approaches to Difficult Employee Conversations**

Successful leaders have the ability to skillfully discuss difficult or stressful topics with their employees. This important presentation will provide several practical strategies for having these challenging conversations more effectively including building connections with employees, being more collaborative in their approach, and handling disagreement respectfully.

Date/Time: September 20, 2021 1:00-2:00 PM CT

## **Session # 4: Moving from Manager to Leader**

This important presentation will discuss the key differences between being a manager and a leader, and provide several strategies for becoming more of a leader on a day-to-day basis. Covered topics include core leadership goals, the mindset of effective leaders, the importance of using a collaborative approach, and methods for motivating your team.

Date/Time: December 13, 2021 1:00-2:00 PM CT



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