

Welcome!

Finding your in-network provider through the Healthcare Highways network.

Welcome! We are Healthcare Highways and we're honored to be your healthcare network partner for members living in Texas. Let's help you find your in-network provider. You have two ways to search for a provider:

1 Do it yourself.

Go to: **www.HealthcareHighways.com** and follow the simple instructions below.

2 Let us help you.

Call our customer experience team at **866-945-2292**. We're available Monday through Friday, 8am to 5pm CST.

Online Search

If you're a member living in Texas follow our simple search instructions below.

STEP 1

Go to www.HealthcareHighways.com

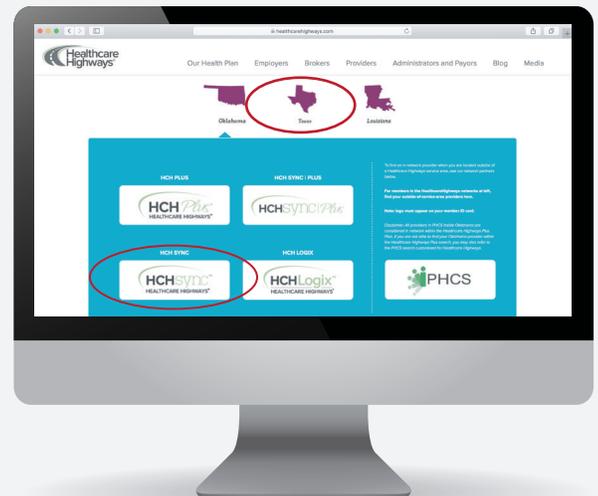
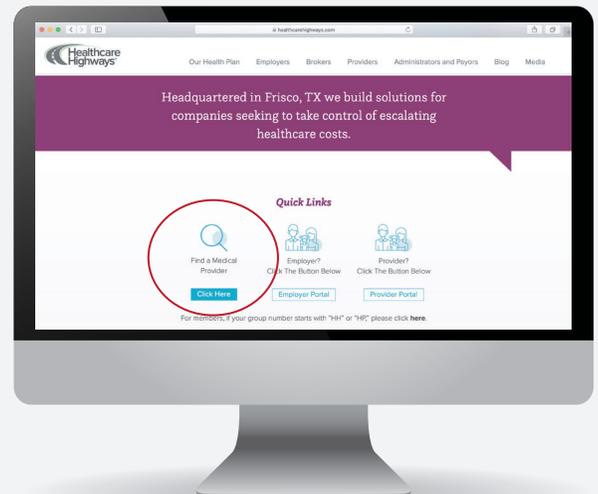
STEP 2

On the Healthcare Highways home page, scroll down to find Quick Links. From there, click on "Find a Medical Provider".

STEP 3

As a member living in **Texas**, your network will be **HCH Sync**.

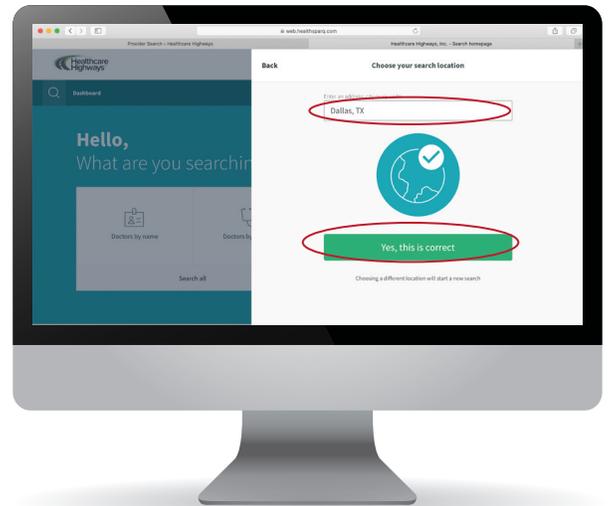
Start by clicking the **Texas state icon** and a drop down will appear. From there, you should see the **HCH Sync network**. Click on **HCH Sync**.



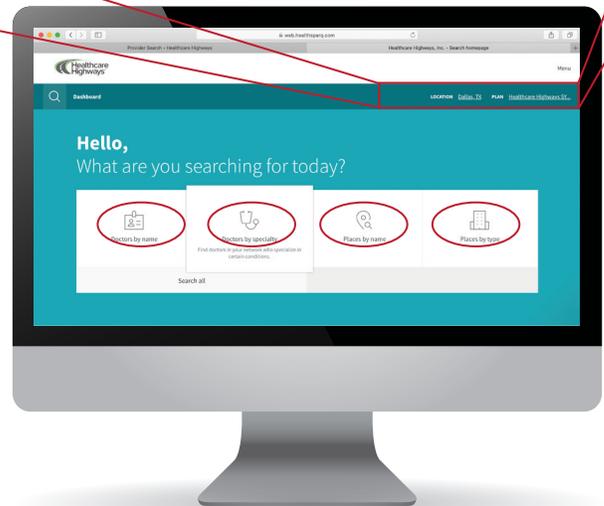
STEP 4

Personalize your search by setting your location. The first time that you use the online provider search, you will be asked to enter your location. This will help find in-network providers nearest you. The Find a Provider search will remember you in the future so you may not need to complete this step again.

Enter an address, city or zip code. You also have the option to allow us to use your current GPS location. The window may offer you several options as you type. Find and click on the correct location from the list. Finally, click on the “yes, this is correct” green button to affirm your choice. You are now set to search for providers in Step 5.



To change the location of your search at any time, simply click on the city and state shown at the top of your screen. The address will appear in a pop-up window. Using your cursor, highlight the address and type in your new city, state or zip code. The window may offer you several options as you type. Find and click on the correct location from the list. Once again, click on the “yes, this is correct” button to affirm your choice. You are now set to search for providers in Step 5.



STEP 5

Now you can start your search for doctors, hospitals, specialists and more by selecting the icons on the main dashboard.

STEP 6

A list of one or more providers will appear, depending on your search parameters. Scroll to select your provider. Within each listing, you'll find basic contact information. You may click on 'directions' to get turn-by-turn driving instructions. Print or save your results.

