

Filing Cancer Insurance Claims

Instructions for the Insured

Documents You Need to File a Claim

- Claim form and Authorization to Use or Disclose Protected Health Information form completed by the primary insured and the claimant.
- Pathology report first diagnosing cancer.
- Pathology report for each date of surgery (including biopsies).
- Itemized hospital bill for any hospital confinements. (Itemized bill along with a uniform bill (UB) obtained from the hospital.)
- Surgeon's itemized bill containing procedure codes and charge amounts for surgery and any biopsies performed.
- Anesthesiologist's itemized bill containing procedure codes and charge amounts for each surgery and/or biopsy.
- Attending physician's itemized bill (for physicians other than the surgeon).
- Itemized billing for any and all cancer treatment which includes chemotherapy, immunotherapy, and radiation therapy. The itemized bill must contain the procedure code(s) for the cancer treatment performed, description of the cancer treatment (name of drug), and the billed charge for each. A copy of the explanation of benefits (EOB) from your major medical insurance carrier must be included. The administering physician may bill the associated professional charges separately from the facility for radiation therapy.

How to Submit a Claim

File a Claim Online

- Register or log in to APL's Online Service Center (OSC) at secured.ampublic.com
- Go to My Claims, click "Start Now" and follow the three easy steps to upload your claim.

Submit a Claim by Mail or Fax

Mail

APL Claims
P.O. Box 248950
Oklahoma City, OK 73124-8950

Fax

877.365.9423

Questions?

We're Here to Help!

Call 800.256.8606, option 2 today!

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