

# WHAT'S NEW IN 2022

- ▶ TRS-ActiveCare Medical Changes to Regional Rates
- ▶ New FSA Carrier
- ▶ New No-Cost Digital Mental Health Program
- ▶ No Increase of Rates on Supplemental or Medical Plans

## ENROLLMENT DATES

7/19/2022-8/9/2022

## BENEFIT WEBSITE

WWW.MYBENEFITSHUB.COM/CELINAISD



**FBS CALL CENTER**  
**(866) 914-5202**  
*\*SE HABLA ESPANOL*



**DOWNLOAD APP**  
 TEXT FBS CISD TO **(800) 583-6908**  
 APP GROUP #: **FBSCISD**

**NOW IS THE TIME** to make your supplemental benefit elections for a 09/01/2022 effective date. During your annual enrollment period, you may enroll for additional benefits, change plan options, or change dependents. For supplemental benefits that require Evidence of Insurability, a later effective date may apply. If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 31 days of event.

**\*Benefit Presentations, Plan Summaries, Provider Searches, Claims Forms, Carrier Smart Phone Apps and more are located on your benefit website.**

### TRS-ACTIVECARE CUSTOMER SERVICE

Do you have questions on TRS-ActiveCare, or do you need to update your PCP?  
 Call BCBSTX at (866) 355-5999

### TRS-HMO CUSTOMER SERVICE

Do you have questions on S&W HMO?  
 Call SWHP at (844) 633-5325

## NEW BENEFITS AT A GLANCE

**New FSA Carrier** Higginbotham is the new carrier for flexible spending accounts (including Limited) and the Dependent care accounts. You will still have a grace period of 75 days which allows additional time to incur claims up to 11/14/2022 for the 2021-2022 plan year. Claims incurred during the 2021-2022 plan year can still be filed up to 11/29/2022 based your 90 day run-off. This applies for both to both flexible and dependent care plans. However, it does not apply to employees that are no longer active with the district. **You do not have to re-enroll in the new Flex plans but if you wish to change your contribution, you will need to log into the Benefits HUB.** No medical plan is required to enroll in these benefits. Annual maximum contributions are: Individual \$2,850, Family \$2,500 (married filing joint), Dependent Care: \$5,000 (funds available based on contributions only)

Higginbotham Funds will be available September 1<sup>st</sup>

**Register** at [flexservices.higginbotham.net/](https://flexservices.higginbotham.net/)

**Phone** (866) 419-3519

**Email** [flexclaim@higginbotham.net](mailto:flexclaim@higginbotham.net)

**TRS No-Cost Digital Mental Health Program** Learn to Live offers digital cognitive behavioral therapy tools to help participants learn new skills and break old patterns. To check our Learn to Live, participants:

-Log in to [Blue Access for Members<sup>SM</sup>](#)

- Click **Wellness**

-Choose **Digital Mental Health**

# RESOURCES

## IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

### Frequently Asked Questions

**If I do not need benefits, do I still need to login?** Yes, every employee must login to waive or enroll in benefits. The Affordable Care Act also requires that you enter any eligible family members and waive enrollment for them as well.

**When and how do I get ID cards?** ID cards for health coverage are mailed to the home address in the CISD system. Generic ID cards for dental and vision are available at [www.mybenefits.com/celinaisd](http://www.mybenefits.com/celinaisd) but are not required for treatment.

**Where do I find details on available benefits?** Please visit [www.mybenefitshub.com/celinaisd](http://www.mybenefitshub.com/celinaisd) to review all available options offered by Celina ISD. The District contributes \$417.00 monthly towards the Medical insurance premium of employees working 20+ hours per week. Any employee working less than 20 hours per week can in enroll in medical insurance, but is not eligible for the District contribution and is responsible for the full cost of premium.

### FBS Call Center

#### Need Assistance with enrollment in the HUB?

Call (866) 914-5202

Monday-Friday, 8AM-6PM / CST

\*Calls are recorded

Email: [contactus@fbsbenefits.com](mailto:contactus@fbsbenefits.com)

### SCAN QR Code



1. Open Camera on your Phone
2. Hold Phone so QR Code Appears on Screen
3. Tap the Notification to open the link

Please note: You cannot be logged into your phone and the online website at the same time. You must log out of one before being able to access the other.

### New Employees

1. You will need to log in THEbenefitsHUB and enroll or decline medical coverage for yourself and/or eligible dependents within 31 days of employment.
2. Have your dependent's SSN to complete enrollment.
3. For TRS ActiveCare Primary or Primary+ have your PCP ID# ready. To locate PCP ID#, visit [TRS-ActiveCare Website](#).
4. Have your beneficiaries information to finalize enrollment.
5. If your date of employment is before August 2st, you will be required to complete 2 enrollments. The first is for New Hire Benefits through 8/31. The second enrollment is for benefits effective 9/1/22 to 8/31/23. If you are coming from another District, you may be covered through August and will want to Waive Enrollment for benefits until you see offerings for 9/1/22.

### Existing Employees

1. You will need to login to THEbenefitsHUB to accept or decline the benefits you want effective from 9/1/22-8/31/23
2. Have your dependent's SSNs ready, if enrolling dependents in benefits.
3. Confirm all contact information is current and updated
4. Review beneficiary allocations

### Login Instructions

-Go to Benefit Website: [www.mybenefitshub.com/celinaisd](http://www.mybenefitshub.com/celinaisd)

-Click Login

-Enter Username & Password

### Your Username Is:

The first Six (6) characters of your last name, followed by the first letter of your first name, followed by the last Four (4) digits of your Social Security Number.

### (NEW USERS) Your Password Is:

Last name (Excluding punctuation) followed by the last Four (4) digits of your Social Security Number.

### (RETURNING USERS) Your Password Is:

The password that you previously created, NOT the password format listed above.